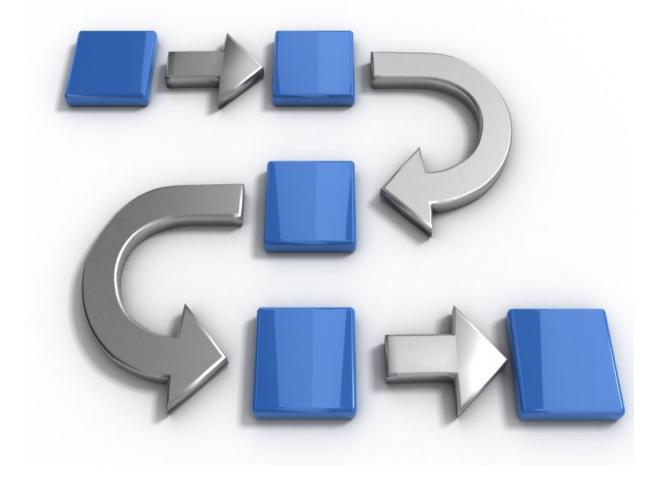
# Instructional Manual for Using the Vendor Automation Platform



Department of Social Services/Community Care Licensing Division Policy, Training and Quality Improvement Branch **Administrator Certification Section Vendor Support and Review Unit** 744 P Street, M.S. 9-14-47, Sacramento, CA 95814 Main Line (916) 653-9300 Fax (916) 654-1808

#### **Table of Contents**

Overview	3
Format	3
Acknowledgements	3
Converting a Word Document to a Portable Document File (.PDF)	4
Accessing the Platform	5
Registering and Signing in to the Platform	6
Viewing the Dashboard	9
Completing the Application Process	12
Credit Card Payments for Fees	13
LIC 9141 – Vendor Application/Renewal	14
LIC 9140 – Request for Course Approval	34
LIC 9140A – Request to Add or Replace Instructor	52
LIC 9139 – Renewal of Continuing Education Course Approval	68
Completing Other Vendorship Related Forms	83
LIC 9142A – Roster of Participants	83
Vendor Course Notification Form	90
Frequently Asked Questions and Answers	103
Contact Information	104

#### Overview

The Vendor Automation Platform allows new and existing vendors to submit vendorship related forms and documents electronically. The Platform will automatically notify users when their electronic submissions are received by the Administrator Certification Section (ACS). The automated notifications will include a description of the form or document submitted and will serve as a record of receipt. While making electronic submissions, users will encounter "Tool Tips." These tips provide helpful information to assist in submitting documents. Vendor Analysts are available to help users navigate this innovative new system.

The forms available on the Platform include:

- LIC 9141 Vendor Application/Renewal
- LIC 9140 Request for Course Approval
- LIC 9140A Request to Add or Replace Instructor
- LIC 9139 Renewal of Continuing Education Course Approval
- LIC 9142A Roster of Participants
- Vendor Course Notification Form

The ACS looks forward to working with new and existing vendors to successfully implement the Vendor Automation Platform.

#### Format

The format of the manual is straightforward. The manual provides instructions followed by screen shots to aid vendors in submitting applications, adding instructors, and numerous other processes. Screen shots are different in size, shape and fonts – this is unavoidable. Screens that will require vendors to take an action are emphasized in **bold** as well as, using the color **RED**.

#### Acknowledgements

The ACS appreciates those vendors and end users who supported this project by providing helpful input to and testing of this automation platform. Thank you!

#### Converting a Word Document to a Portable Document File (.PDF)

Converting a Word document to a .PDF preserves the document's layout, formatting, fonts, and images. Most importantly, saving as a .PDF helps to protect your document by preventing content from being easily altered. It is recommended that you convert your documents into .PDF format to ensure that the appearance of your submission materials is as you intended.

Convert your documents into .PDF format prior to uploading them to the platform.

- 1. In Microsoft Word, click "File". Then, click "Save As".
- 2. In the "Save as type:" dropdown box, click "PDF (\*.pdf)".

File <u>n</u> ame:	TEST DOCUMENT.docx	¥
Save as <u>t</u> ype:	Word Document (*.docx)	Ý
Authors:	Word Document (*.docx) Word Macro-Enabled Document (*.docm)	
	Word 97-2003 Document (*.doc)	
	Word Template (*.dotx) Word Macro-Enabled Template (*.dotm)	
	Word 97-2003 Template (*.dot) PDF (*.pdf)	
	XPS Document (*.xps)	
∧ Hide Folders	Single File Web Page (*.mht;*.mhtml) Web Page (*.htm;*.html)	
	Web Page, Filtered (*.htm;*.html)	

3. Choose your desired location, then click "Save".

#### Accessing the Platform

The Vendor Automation Platform is available on the <u>forms</u> page of the Administrator Certification Section's (ACS) website.

## Vendor Forms:

<u>LIC 9141</u> - Vendor Application/Renewal - An individual, for profit or nonprofit business or governmental entity submits this form to request ACS approval to become a vendor and offer initial or continuing education courses for facility administrators.

<u>LIC 9140</u> – **Request for Course Approval** - Vendors submit this request for ACS review and approval of a new or updated course.

<u>LIC 9140A</u> - Request to Add or Replace Instructor - Vendors use this form to request ACS approval to add or replace an instructor of an approved course.

<u>LIC 9139</u> – **Renewal of Continuing Education Course Approval** -Vendors submit this form for ACS approval to renew previously approved courses and to continue to offer these unmodified courses.

<u>LIC 9142A</u>- Roster of Participants - for Vendor Use Only - Vendors use this form (or another format containing at least the same information) to report to ACS names of course participants.

## Registering and Signing in to the Platform

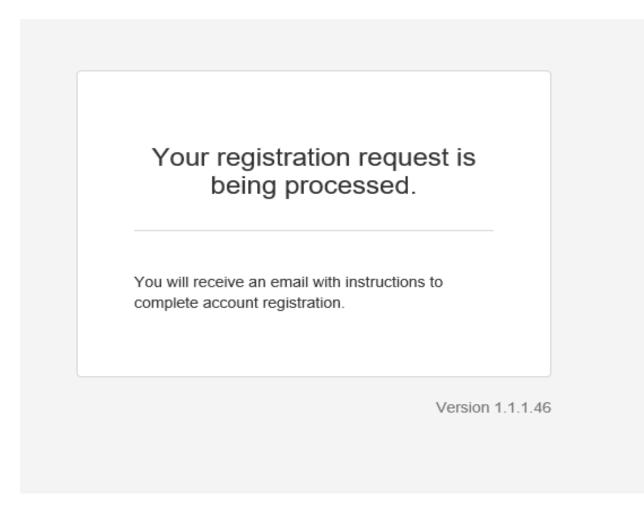
1. If this is your first time creating an account, click "Register".

Sign in		
Password		
Forgot your passwo	ord?	Register

2. Enter a valid e-mail address, and your first and last name. The e-mail address you provide will be your account's username. click "Sign Up", to register your account.

CDSS
New user registration
Email
First Name
Last Name
Sign Up

3. You will receive a notification that your registration is being processed. An e-mail with additional instructions will be sent to the e-mail address associated with your account.



4. Click the link in the e-mail to complete your account registration.

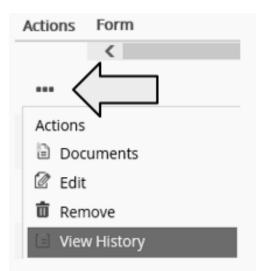
#### Viewing the Dashboard

1. The Dashboard is your starting point for making and tracking automated submissions, including vendor applications and related documents. Once you have logged in to your account, you will see your Dashboard. The Dashboard screen allows you to easily view the status of your submissions.

Actions	Form <b>Y</b>	Type Of Vendor	Type of Program	Course Title	Status
•••	Vendor Application/Rene	Continuing Education Trai	GH (Group Home)		Review
	Roster of Participants Upl	Continuing Education Trai	RCFE (Residential Care Fac	TEST COURSE 1	Complete
•••	Vendor Course Notificatio				Out for Signature
	Renewal of Continuing Ed		RCFE (Residential Care Fac		Complete
	Request to Add or Replace	Continuing Education Trai		TEST COURSE 1	Review
•••	Request for Course Appro	Continuing Education Trai	RCFE (Residential Care Fac	TEST COURSE 2	Incomplete
	Request for Course Appro	Continuing Education Trai	RCFE (Residential Care Fac	TEST COURSE 1	Complete
•••	Vendor Application/Rene	Continuing Education Trai	RCFE (Residential Care Fac		Complete
•••	Vendor Course Notificatio				Review
	Renewal of Continuing Ed		RCFE (Residential Care Fac		Complete
	Renewal of Continuing Ed		RCFE (Residential Care Fac		Out for Signature

2. You can view the history for each form you have submitted.

#### Click the actions icon.



**Click "View History**. If your submission has been approved, an electronic copy of the form can be found in the history. To access the electronic copy, **click "eSignature Documents"**.

Summary	Details for Requ	uest # 00299738	
Audit Trail	2 Documents	0 Communications	eSignature Documents
+ Review Out for	ult leview by Michael Estioko r Signature by Michael Estioko el Complete by Michael Estioko		

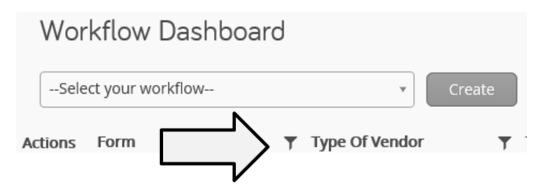
#### Click the "Download" icon.

Audit Trail 2 Documents	0 Communications	1 eSignature Documents	0 Related Workflows	
e-Signature documents				
Name	▼ Status		T Creation Date	Download
LIC-9140_20180514	Signed		05/14/2018 10:08 AM	
				1 - 1 of 1 items

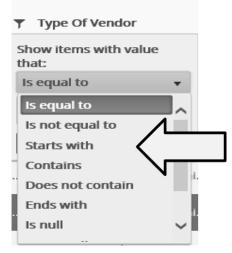
3. You can filter the submissions shown on your dashboard screen.

#### Click the filter icon next to the category you would like to use to filter your

**results.** You can use this feature to filter by type of vendor, type of program, course title, status, or date created. A set of results can be filtered by multiple categories.



Click the "Is equal to" dropdown box and select "Starts with." Enter the term you would like to search for. (e.g., "Vendor Application," "Complete," or "Incomplete").



Click "Filter." Clear your filters to restore the dashboard and view all submissions.

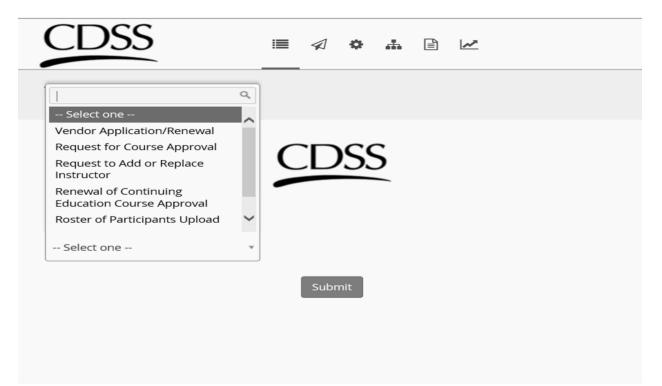
Ŧ	Type Of V	endor
	ow items w at:	vith value
Is	equal to	•
	Filter	Clear

#### **Completing the Application Process**

1. To fill out an application from the Dashboard, Click "Select your workflow." Click "Vendor Application" in the dropdown box, click "Create."

Workflow Dashboard			
Vendor Application	¥	Create	

2. Select the application or form you would like to submit from the options in the dropdown box.



#### **Credit Card Payments for Fees**

The Vendor Automation Platform now accepts online credit card payments for Vendor Applications and Request for Course Approval fees.

Payment					
	<b>pe</b> : Course <b>ee</b> : \$80	e Approval			
Payment Details	; <b>*</b>				
Card number					
Name on card	I				
MM	YY	Security code			
Process					
			Save	Back	Next

The payment screen is the last page before you authorize and submit your application. After entering the card information, select "Process". This will authorize the card for payment. Once it shows "Approved", click "Next" to continue to the last page of your submission. An application cannot be submitted unless a payment has been approved.

Please be advised, each online submission requires its own payment. Credit card payments can only be accepted for applications submitted through the Vendor Automation Platform. A confirmation e-mail detailing that your application was received and payment has been confirmed will be sent to you.

If you have any questions or need assistance with credit card payments on the Vendor Automation Platform, please contact the ACS Vendor Review and Support Unit at <u>ACSVendorInfo@dss.ca.gov</u>.

#### LIC 9141 – Vendor Application/Renewal

#### 1. Review the instructions for the LIC 9141 – Vendor/Renewal Application.

Please Select a Form \*



#### Instructions:

To apply to become (or to renew as) a vendor for a training program, submit a completed online application with an approved online payment.

Submit a separate vendor application for each type of program (Group Home, Short-Term Residential Therapeutic Program, Adult Residential Facility, Residential Care Facility for the Elderly) requested.

A non-refundable processing fee of one-hundred sixty-fifty dollars (\$165) is required for Initial Certification Training Program Vendor/Renewal Applications. A nonrefundable processing fee of one hundred ten dollars (\$110) is required for Continuing Education Training Program Vendor/Renewal applications.

Incomplete submissions will result in processing delays.

### 2. Select the type of program you would like to apply for in the dropdown box.

Application Information	
Type of Program * Select one	∕
Select one	
GH (Group Home)	
STRTP (Short Term Residential Therapeutic Program)	-
ARF (Adult Residential Facility)	
RCFE (Residential Care Facility for the Elderly)	-

3. Select the type of vendorship you would like to apply for.

Application Information		
Type of Program *		
Select one *		
Type of Vendor *		
<ul> <li>Initial Certification Training Program (ICTP) Vendor</li> <li>Continuing Education Training Program (CETP) Vendor</li> </ul>		
	N	

4. If you select "**Initial Certification Training Program**," a notification will appear to remind you that an LIC 9140 – Request for Course Approval MUST be submitted along with your application for vendorship.

#### Message

When applying for or renewing an Initial Certification Training Program vendorship, you must submit an LIC 9140 in addition to your application.

X

### Close

5. **Select your company type**. Unless you are operating as an individual, you MUST provide documentation of authority to conduct business in California. For more information on doing business in California, see the <u>Secretary of State</u> website.

Click "Select files..." to upload your documentation.



### 6. Enter the requested applicant information.

Applicant Information	
Organization/Vendor Business Name *	
Street Address * PO Boxes are not allowed	City *
State *	Zip *
Authorized Representative * Name	Title *
Email *	Business Phone Number *
Fax	Company Website
Type of Application * New Renewal	

#### 7. Select whether you are submitting a new or renewal application.

Type of Application <ul> <li>New</li> <li>Renewal</li> </ul>	*		
How many addition	al authorized representa	tives do you have? *	

#### **New** Initial Certification Training Program

If you are applying for a **new** Initial Certification Training Program vendorship, a popup notification will appear to remind you that you must submit an LIC 9140 – Request for Course Approval along with your application.

#### New Continuing Education Training Program

If you are applying for a **new** Continuing Education Training Program vendorship, a popup notification will appear to remind you that it is highly encouraged for you to submit an LIC 9140 – Request for Course Approval.

#### Message

When applying for a new Initial Certification Training Program vendorship, you must submit an LIC 9140 Request for Course Approval.

When applying for a new Continuing Education Training Program vendorship, it is highly encouraged that you submit at least one LIC 9140 Request for Course Approval.

X

Close

#### **Renewal** Initial Certification Training Program

If you are **renewing** your Initial Certification Training Program vendorship, a popup notification will appear to remind you that you must submit a new LIC 9140 – Request for Course Approval .

#### **Renewal** Continuing Education Training Program

If you are **renewing** your Continuing Education Training Program vendorship, and you wish to renew an existing course, you must submit an LIC 9139 – Renewal of Continuing Education Course Approval form that contains the course information.

If you are **renewing** your Continuing Education Training Program vendorship, but you do not wish to renew any of your current courses, you must submit an LIC 9140 – Request for Course Approval for a new course.

Message

×

If you are renewing your Initial Certification Training Program vendorship, you must submit a new LIC 9140 Request for Course Approval form with each vendorship renewal.

If you are renewing your Continuing Education Training Program vendorship and you wish to renew existing courses, you must submit an LIC 9139 Renewal of Continuing Education Course Approval form.

If you are renewing your Continuing Education Training Program vendorship but you do not wish to renew any of your current courses, you must submit an LIC 9140 Request for Course Approval for a new course.

Close

If you select "**Renewal**" the fields shown below will appear. **Enter your vendor** number and select your expiration date.

Vendor # \*

2000000-000-0

Expires *	
05/09/2018	

8. Enter the number of additional authorized representatives (e.g., partner, executive director, and/or board members) you would like for your vendorship. The Authorized Contact Certification sections that follow will populate automatically according to the number of authorized representatives entered in this section.

How many additional authorized repr 2	resentatives do you have? *	
1. Name *	1. Title *	1. Email
Test Representative 2	Test	TestRep2@dss.ca.gov
2. Name *	2. Title *	2. Email
Test Representative 3	Test	TestRep3@dss.ca.gov

9. Complete the Authorized Contact Certification section(s). If you answer "Yes" to any of the questions regarding each authorized representative, a box will appear. You must enter the information requested in the box. To attach any additional documentation necessary to answer the questions, Click "Select files..."

Name \*

Test Representative 2

Do you currently hold or have you previously held a license, certification or other approval as a professional in a specified field (e.g., RN, NHA, LVN, CNA, HHA) \*

Yes

O No

If yes, list the type(s) of license(s) or certificate(s) and their number(s). (Include any Administrator Certificates.) \*

Do you currently hold or have you previously held a State-issued care facility license? \*

Yes

No

Are you currently employed or were you previously employed by a State-licensed care facility? \*

Yes

No

Have you been the subject of any legal, administrative, or other action involving licensure, certification or other approvals as specified in any of the above? \*

Yes

No

Attach additional attachments to complete the above sections, if necessary.



10. In the "Assign an Analyst" section, if you are an existing vendor, click "Yes," then select your Vendor Analyst from the dropdown box. If you are applying for a new vendorship, or if you are unsure of your assigned Vendor Analyst, click "No." If you click "No," the dropdown box to select a Vendor Analyst will not display. If you do not have an assigned analyst, your application will still be received and you will be assigned an analyst.

Prior to submitting your application, you will be asked to **declare that all of the information provided in association with the vendorship application is true and correct** to the best of your knowledge. You will not be able to advance until you click this box.

Assign an Analyst			
<ul> <li>Do you have an assigned analyst? *</li> <li>Yes</li> <li>No</li> </ul>	Select Analyst * Select one		
$\checkmark$ I declare that the foregoing information is true and correct to the best of my knowledge $*$			
Submit			

Click "Submit" to complete your application.

11. A notification confirming your submission will appear.

Vendor Application - TEST

Thank you for your submission. Your application will be reviewed within 30 days.

12. You will receive an e-mail confirming that your application has been received.

Hello Test,

Your application has been received. The following information was recorded:

Form: Vendor Application/Renewal

Type of Program: RCFE (Residential Care Facility for the Elderly)

Type of Vendor: Continuing Education Training Program (CETP) Vendor

Company Type: Individual

#### Authorized Representative: Test

Email: michael.estioko@dss.ca.gov

Thank you,

Administrator Certification Section

13. Within 30 days, your application will be reviewed by a Vendor Analyst. **If your application is approved**, you will receive an e-mail requesting that you sign your form electronically (Adobe Sign). In your e-mail, **click the link that says**, **"Click here to review and sign the LIC 9141."** 

Adobe Sign	
	ThinkSmart Test Account Has Sent You LIC 9141 to Sign Click here to review and sign LIC 9141. After you sign LIC 9141, all parties will receive a final PDF copy by email.
Construction of the set of the language information of the language information of the set of the set of the set of the language information of the set of the language information of the set of the	If you need to delegate this document to an authorized party for signature, please do not forward this email. Instead, click here to delegate.

To ensure that you continue receiving our emails, please add echosign@echosign.com to your address book or safe list.

14. The link in the e-mail will take you to an Adobe Sign document, where the information you previously filled out will populate automatically into a digital form. You will then be prompted to sign the form electronically. Find the yellow "START" arrow and click the designated field. Type your name into the signature field.

Note: Your Approved Vendor Number and Expiration Date will be shown in the field below your signature.

(5) Applicant Certification: I declare that the information provided on this form (pages 1 and 2) and in any accompanying attachments is <u>true and correct</u> to the best of my knowledge.

START	Signature of Vendor/Authorized Representative * Click here to sign	Printed Name of Vendor/Authorized Representative Test		
	Title	Date		
	Test	May 14, 2018		
DO NOT WRITE BELOW THIS LINE				
	Application/Renewal has been 🗸 approved OR 🗌 disapproved by:	Date:		
	Michael Estioko	05/14/2018		
	Approved Vendor Number	Expiration Date:		
	2000999-740-2	02/03/2020		

## 15. Once you enter your name into the signature field, the "Click to Sign" button will appear. Click the button to sign the form.

(5) Applicant Certification: I declare that the information provided on this form (pages 1 and 2) and in any accompanying attachments is <u>true and correct</u> to the best of my knowledge.

Signature of Vendor/Authorized Representative	Printed Name of Vendor/Authorized Representative Test	
Title	Date	
Test	May 14, 2018	
DO NOT WRITE BELOW THIS LINE		
Application/Renewal has been 🖌 approved OR disapproved by:	Date:	
Michael Estioko	05/14/2018	
Approved Vendor Number	Expiration Date:	
2000999-740-2	02/03/2020	

I agree to the Terms of Use and Consumer Disclosure of this document

Click to Sign

16. Once you have electronically signed your application, you will receive an e-mail with a copy of your application attached.

Adobe Sign	
	LIC 9141 between
TO JUNE HILL REAL REAL REAL REAL REAL REAL REAL RE	ThinkSmart and TEST is
whethers The Sectors of the receive sectors for a program, 1997, Sector STRTD, Landon Han complete application and direct a renew pulse for a signatural processing for a SCS, ACC, 1997 TB, 1997, Marcel MA, 1997, Marcel MA, and a supports whole application and check or money under for secting pulse of understady, (CPI or CEIP <sup>1</sup> ). The of application, Check are to real, if areasing process reads makes and a pulse of understady, (CPI or CEIP <sup>1</sup> ). The of application are to real, if areasing process reads makes and explorited the, we find a CEIPE of amening moments. The of application are to real, if areasing process reads makes and an and an application and the CPI of the CEIPE of the of the process ' theorem', the other sectors are an an another the sector and and application the sector).	Signed and Filed!
Mar Marka Resolution (France For Hall)     Mar Marka Resolution (France For Hall)     Mark	From: ThinkSmart Test Account (ThinkSmart) To: ThinkSmart Test Account and TEST
Ahrise faposetaka Casta Peso Hano ( baine Non Norka (20,10-04) fai fai fai faid miningin supr Corpuy Notes	Attached is a final copy of LIC 9141.
Serger Type (Choir the Ly, André Boundand er dan by hourbe hourse 2 follow je je vetike er dade han út Sonskip of blag Behanden	Copies have been automatically sent to all parties to the agreement.
Applicat Certification: Lincine Raf for Enzyprog Information Is have not control to the level of my investings Topics of Theorem Television Information Television Information Television Television Information Television Information	You can view the document in your Adobe Sign account.
Tala Tala Test De Versen Service Ser	Why use Adobe Sign:
20094-962 009203 101171	Exchange, Sign, and File Any Document. In Seconds!
ырганті церу насія насіять мергаліті церу паскої масіять	<ul> <li>Set-up Reminders. Instantly Share Copies with Others.</li> </ul>
	See All of Your Documents, Anytime, Anywhere.

#### **Application Disposition E-mails**

Approved Application E-mail

17. If your application is approved, you will receive a final e-mail confirming that your application was completed.



Hello Test Representative 1,

Your application has been completed and approved. The following information was recorded for this application:

Form: Vendor Application/Renewal

Type of Program: RCFE (Residential Care Facility for the Elderly)

Type of Vendor: Continuing Education Training Program (CETP) Vendor

Company Type: Individual

Authorized Representative: Test Representative 1

Email: michael.estioko@dss.ca.gov

Approved Vendor Number: 2000999-740-2

Expiration Date: 02/03/2020

The following comments were made:

Thank you,

Administrator Certification Section

#### **Incomplete Application E-mail**

18. If your application is deemed incomplete, you will receive an e-mail with a Notice of Incomplete Application attached detailing the reason(s). Review the notice. Any changes requested are due within 30 days from the receipt of the Notice of Incomplete Application; the date of receipt is the date indicated on the e-mail. If ACS does not receive the requested changes within 30 days, your application will be considered withdrawn.

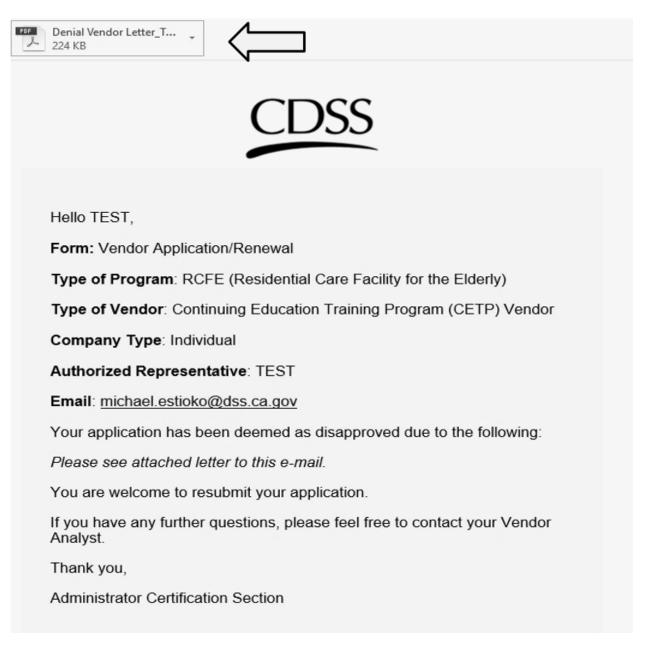
When you receive a Notice of Incomplete Application, **click the link in the e-mail**. You will be directed back to your incomplete application on the Automation Platform. **Make the requested changes and resubmit your application**.

Poe Incomplete Vendor Let 213 KB	
CDSS	
Hello Test,	
Form: Vendor Application/Renewal	
Type of Program: RCFE (Residential Care Facility for the Elderly)	
Type of Vendor: Continuing Education Training Program (CETP) Vendor	
Company Type: Individual	
Authorized Representative: Test	
Email: michael.estioko@dss.ca.gov	
Your request was reviewed on 05/15/2018 and it has been determined to be incomplete. The following comments were made:	
Please see attached letter	
Please click the link below to access the form and complete the application. These changes are due by the following date: 06/14/2018. If the changes have not been submitted by this date, the application will be considered withdrawn.	
If you have any further questions, please feel free to contact your Vendor Analyst.	
Thank you,	
Administrator Certification Section	
Click here to access form.	

#### **Disapproved Application E-mail**

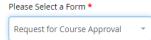
19. If your application is disapproved, you will receive an e-mail with a Notice of Disapproved Application attached detailing the reason(s) for the denial.

When you receive a Notice of Disapproved Application, **review the notice** for guidance on the next steps to take.



#### LIC 9140 – Request for Course Approval

#### 1. Review the instructions for the LIC 9140 – Request for Course Approval.



**INSTRUCTIONS:** At least 60 days before the planned offering of an Initial Certification Training Program (ICTP) or Continuing Education Training Program (CETP) course for facility administrators, vendors must submit this completed online application with an approved online payment.

Submit a separate Request for Course Approval application for each type of program (Group Home, Short-Term Residential Therapeutic Program, Adult Residential Facility, Residential Care Facility for the Elderly) requested.

A non-refundable processing fee of \$10 per unit (or hour) is required for Continuing Education Training Program courses. Note: Processing fees are not required for ICTP courses.

Incomplete submissions will result in processing delays.

2. Select the type of program you would like to apply for in the dropdown box.

Application Information

Type of Program \*

Select one	Ψ.
	Q
Select one	
GH (Group Home)	
STRTP (Short Term Residential Therapeutic Program)	
ARF (Adult Residential Facility)	
RCFE (Residential Care Facility the Elderly)	for

3. Select the type of vendorship that you would like to apply for.

Application Information	
Type of Program * Select one *	
Type of Vendor * <ul> <li>Initial Certification Training Program (ICTP) Vendor</li> <li>Continuing Education Training Program (CETP) Vendor</li> </ul>	

## 4. Enter the requested applicant information.

Applicant Information	
Vendor Number *	
200000-000-0	
Organization/Vendor Business Name *	
Street Address * PO Boxes are not allowed	City *
State *	Zip *
Authorized Representative * Name	Title *
Email *	Business Phone Number *
Fax	Company Website

#### 5. Complete the course information section.

- Total Classroom Hours courses must be in hourly increments to support Administrators in obtaining a minimum of 40 hours of continuing education course hours.
- Locations enter all specific venues where the course will be presented.
- Links to Core of Knowledge curriculum charts are provided for your easy reference.
   Select an appropriate Core of Knowledge category for your course.
- If you are requesting approval of a Continuing Education Training Program course that is currently approved for another program type and you would like the course to be co-located, include the course number.

Course Information

Proposed Course Title *	T	otal Classroom Hours *
Course Location		
Identify Format * Classroom Conference Online Webinar		
Core of Knowledge Category * Select one * This field is required		
Links to Core of Knowledge charts:		

- Group Home (GH)
- Short-Term Residential Therapeutic Program (STRTP)
- Adult Residential Facility (ARF)
- Residential Care Facilities for the Elderly (RCFE)

Is this course proposed for co-location with another CEU course? \*

- Yes
- No

If yes, list other course number if approved, or submit additional application if not approved

 LIC 9140 – Request for Course Approval submissions must include all of the items listed below. A link to the Sample Course Outline is provided for reference. Failure to provide the required information will result in processing delays.

Note: "Address and/or Locality(ies)" means all specific venues where the course will be presented.

**Click "Select files...**" to upload your course outline and required course materials.

Proposed Course Outline Attach a document(s) including the following information. Missing items may result in delays in processing. Instructor(s) Qualifications Description of Course · Objective(s) of Course Teaching Methods Course Content · Method of Course Evaluation by Participants Method of Evaluating Participants Method of Verifying Active Student Participation for Course Duration Types of Records to be Maintained and Address Where Records are Maintained · Address and/or Locality(ies) Where the Course Will Be Presented · Make Up Policy (for ICTPs only) Instructor Qualifications (Instructors must have knowledge and/or experience in the subject area to be taught and meet one of the following criteria) Possession of a bachelor's or higher degree and 2 years' experience relevant to the course to be taught · Four years' experience relevant to the course to be taught · Be a professional, in a related field, with a valid current license to practice in California, and 2 years' related experience · Have at least 4 years' experience in California as an administrator of a facility in substantial compliance, within the last 6 years, and verifiable training in the subject to be taught This information is included with the course materials: Instructor Qualifications, Description of Course, Objectives of Course Upload course outline and required course materials. Please reference checklist as identified above \* Select files

Click here for Sample Course Outline.

<u> </u>	
_ N	

7. Enter the number of instructors you would like for your course.

How many instructors do you have? *
2

 Complete the proposed instructor sections. Additional fields will generate automatically according to the number of instructors you entered. Current resumes MUST be provided for all proposed instructors. To upload an instructor's resume, click "Select files..." in the section corresponding with the instructor's information.

If you answer "**Yes**" to any of the questions regarding each proposed instructor, a box will appear. You must **enter the information requested in the box**. **Click the same** "**Select files...**" **button** used to upload the instructor's resume to attach any additional documentation necessary to answer the questions.

1. Proposed Instructor			
1. Name of Proposed Instructor *	1. Email		
Does the individual currently hold or previously held a license, certification or other approval as a professional in a specified field (e.g., RN, NHA, LVN, CNA, HHA, etc.) * <ul> <li>Yes</li> <li>No</li> </ul>			
Does the individual currently hold or previously held a Stat O Yes O No	e-issued care facility license? *		
Is the individual currently employed or previously employe Yes No	d by a State-licensed care facility? *		

Has the individual been the subject of any legal, administrative, or other action involving licensure, certification or other approvals as specified in any of the above? \*

Yes

O No

Upload Current Resume \* If extra space is needed Select files...

## If you have more than ten (10) proposed instructors, **click the link provided to access** additional instructor form(s). Complete the form(s) and click "Select files..." to attach the form(s) to your course request.

10. Name of Proposed Instructor *	10. Email
Test Instructor 10	
Does the individual currently hold or previously held a license, co LVN, CNA, HHA, etc.) * Yes No	certification or other approval as a professional in a specified field (e.g., RN, NHA,
Does the individual currently hold or previously held a State-issu Yes No	ued care facility license? *
Is the individual currently employed or previously employed by a Yes No	a State-licensed care facility? *
Has the individual been the subject of any legal, administrative, any of the above? * <ul> <li>Yes</li> <li>No</li> </ul>	or other action involving licensure, certification or other approvals as specified in
Upload Current Resume * Select files V Done TEST DOCUMENT.pdf ×	
For more than 10 instructors, download and complete this form	and attach below
Attach additional instructor form Select files	

9. In the "Assign an Analyst" section, if you are an existing vendor, click "Yes," then select your Vendor Analyst from the dropdown box. If you are applying for a new vendorship, or if you are unsure of your assigned Vendor Analyst, click "No." If you click "No," the dropdown box to select a Vendor Analyst will not display. If you do not have an assigned analyst, your application will still be received and you will be assigned an analyst.

Prior to submitting your application, you will be asked to **declare that all of the information provided in association with the vendorship application is true and correct** to the best of your knowledge. You will not be able to advance until you click this box.

Assign an Analyst		
<ul> <li>Do you have an assigned analyst? *</li> <li>Yes</li> <li>No</li> </ul>	Select Analyst * Select one	¥
☑ I declare that the foregoing information is true and corr Sub		

**Click "Submit**" to complete your application.

10. A notification confirming your submission will appear.

Vendor Application - TEST

Thank you for your submission. Your application will be reviewed within 30 days.

11. You will receive an e-mail confirming that your application has been received.

Hello,

Your application has been received. The following information was recorded:

Form: Request for Course Approval

Type of Program: RCFE (Residential Care Facility for the Elderly)

Type of Vendor: Continuing Education Training Program (CETP) Vendor

Proposed Course Title: Test Course 1

Authorized Representative: Test Representative

Email: michael.estioko@dss.ca.gov

Thank you,

Administrator Certification Section

12. Within 30 days of submission, your application will be reviewed by a Vendor Analyst. If your application is approved, you will receive an e-mail requesting that you sign your form electronically (Adobe Sign). In your e-mail, click the link that says, "Click here to review and sign the LIC 9140."

Adob	e Sign	
REQUEST FOR COURSE APPROVAL	CALIFORNIA DI ALCONTRA DI ANCONTRA	ThinkSmart Test Account
ADMINISTRATOR CERTIFICATION PROGRAM PERIND/INDEX At least 10 days before the planned alloring of an initia' Program (SER) moments for holding administration, senten must autoen the fee to COSE, ACIE, 149 "Devel (all b H-d", Darrawards, CM BDH 1 Productional American Service (SER), David Team Analosia for Productional American Service (SER), David Team American Service	a competited application with a check or momey under for the mappin adde Dathed a separate application and line for <u>applic</u> tore of program (Add mapping (Party) are (SIRTP), or Resationidal Care Facility for the Editory	Has Sent You LIC-9140 to
(PCPE) and Spec d'vendorship (PCPP). Incomplete automasions i (7) Type of Program and Yendorship	an and a promoting study.	a1
CETP (2) Vander Information (Please print) (Vander Nambur) 200000-740-2	1.1	Sign
(2) Yandar Misemation (Please print) Vandar Number 1		51511
Address (Street Address, Cdy. State, 2pc) 1937 763	r GA UDHI	
Authorized Representative/Contact Person (Name)		
Business Phone Number (CD) CDI CDI Fax	E-rat Hitalabitightapp	Click here to review and sign LIC-9140.
(2) Course Information (Please print): Course Number (Fupdating a pre- Proposed (ourse New Set) Sector 1.	Analy approved on rac)	
Tutal Constrom Hours: 1 Detroit to be Offered (Fiscer)	/w/	•
(Mills: sources: next the 8-sec Asso Rosenantity) For CETP courses, identify formal (Chesh are box) 🖌 Classman 🔲		After you sign LIC-9140, all parties will receive a final
Care of Knowledge Laborational PSPCH050004, MEDIC OF THE BUT		, , ,
If online counte or Hiddinar provide the necessary log-or information for or		PDF copy by email.
In this source proposed for or incation with another OEU source* [] YE If pan, but the other course manifer, if almady approach	S 20 NO	
(4) Progenant Countra Outline. (Affact a document including the following Institution) of Galifications. Include a current mume of early regeneras a terminite. Instructions <u>carr</u> have treaking a write regeneras a file subject in procession of a bandwin's or types forguna et a grant regeneration.	ed complete Sections 8 - 10 or page 2 of this term for <u>each</u> proposed Lanas to be laught per one of the following orderts (sheck applicable)	If you need to delegate this document to an authorized
Four years' experience missant in the course in the langel, or the a professional, in a related field, with a solid current learner is practic		party for signature, please do not forward this email.
None al total 4 parts' experience in California as an administrator of all in the salard to be totagit. Description of Canzer: Body surrounds to course including how it ministration.	leality in substantial compliance, while the last 1 years, and writights to some	
Specialized of Caurter Statistics of the data is separated to see all backing Machine Special International Academic Statistics and the Caurter Statistics (Special International Academic Statistics and the Backing Machine Special International Academic Special International International Academic Special International International International International Academic Special International International International International International International International International International International International International International Internationa	semplater of this outroe. Noting the proposed instructor for each segment. Instruction the source, Allands any of programmit term if auditation. specific. Reaching of programmit prod-test if againstates.	Instead, click here to delegate.
State by Palay for KSPs units (7) Vender Certification: I declars that the fungating information is 300	Land correct to the best of my knowledge.	
System of Inde Referial Reproducts	Front Name of Incide/Up/Incide Representation	
5	Ted Representation Box	
NUT OO NOT WRITE NO		
Applications from Same California and Tel Contractional from	The second	
Marker Calcula Approach Cauca Number	Sandar has	
105-1294-12945	841/28	

To ensure that you continue receiving our emails, please add echosign@echosign.com to your address book or safe list.

13. The link in the e-mail will take you to an Adobe Sign document, where the information you previously filled out will populate automatically into a digital form. You will be prompted to sign the form electronically. Find the yellow "START" arrow and click the designated field. Type your name into the signature field.

Note: Your Approved Course Number and Expiration Date will be shown in the field below your signature

(5) Vendor Certification: I declare that the information provided on this form (Pages 1 and 2) and in any accompanying attachments is true and correct to the best of my knowledge.

	Signature of Vendor/Authorized Representative	Printed Name of Vendor/Authorized Representative
START	Click here to sign	Test Representative
	Title	Date
	TEST	May 14, 2018
	DO NOT WRITE BEL	OW THIS LINE
	Application has been 🖌 approved OR 🔤 disapproved by:	Date:
	Michael Estioko	05/14/2018
	Approved Course Number	Expiration Date:
	999-0104-12345	02/11/2020
LIC 91	40 (05/18)	PAGE 1 OF

# 14. Once you enter your name into the signature field, the "**Click to Sign**" button will appear. **Click the button to sign the form**.

(5) Vendor Certification: I declare that the information provided on this form (Pages 1 and 2) and in any accompanying attachments is true and correct to the best of my knowledge.

Signature of Vendor/Authorized Representative	Printed Name of Vendor/Authorized Representative
*Test Representative Test generative (94: 14, 200)	Test Representative
Title	Date
TEST	May 14, 2018
DO NOT W	RITE BELOW THIS LINE
Application has been 🖌 approved OR disapproved by:	Date:
Michael Estioko	05/14/2018
Approved Course Number	Expiration Date:
999-0104-12345	02/11/2020
D (05/18)	PAGE 1

Click to Sign

I agree to the Terms of Use and Consumer Disclosure of this document

47

Adobe Sign

15. Once you have electronically signed your application, you will receive an e-mail with a copy of your application attached.

EQUEST FOR COURSE APPROVAL	CONTRACT UNIT CONTRACT PARTY	
OMINISTRATOR CERTIFICATION PROGRAM		
NETROCTIONS: At least ED days before the planned offering of an in Support CETTO course for facility administration, vendors need autor	able/ Cardification Training Program (VCTP) or Continuing Education Training at this completed application with a check or money order for the applicable	
as in CODE, ACE, Not 'P' Direct AD is reliaf' Barraments, CA Mill- Institution Facility (MW), Construction (DM), Direct Tarra Residential	H4. Submit a separate application and the for gaph type of program (Adult I Therapeutic Program (ETRTP), or Residential Care Facility for the Eblery.	
RCPE) and type of vendorality (PC1P or CE1P). Recomplete automous	one wit would in processing delays.	
1) Type of Program and Hendership CETP		
2) Vendor Information: (Please print) Vendor Nanther:	-	
Organization Vendor Business Name	NEF CA ICME	
Address (Street Address, City, State, Zpr)	an n	
Authorised Representative/Contact Person (Name) Business Phone NumberFair Fair	E-mail: michael.antideaginte.co.px	
Business Phone Number (128) 533-524 Fac  Fac		
Proposed Course Title: 3ext Enance 1	s (newself addresses convert)	
Salad Classeroom Haurey 1 Date(s) is to Offensi (Fiknown) (Net counter multiple is overfinar technical)	/ww	
For-DCTP courses, identify formati (Onuit are ites) 🖉 Gaussian	Catava Char Data	
Core of Knowledge subgring(ex) PERCHOSOCIAL MEEDS OF TH	E BURRY	
If unline course or Webinar provide the necessary top-or information	for souther maker	
Is this monte proposed for contraction with another CEU counte?	a sheak [] that after source application included	
Processed from the first a descent in the late	and a second s	
Distriction of the second seco	nos, and complete Sections 8 - 9 on page 2 of this form for <u>and</u> proposed piper area to be taught per one of the following orderia (theol applicable)	
Pleasester of a bacheta's or higher degree and 2 years' experient Plear years' experience relevant to the course to be length, or	sa wincari to the course to be laught, or	
The a professional, in a related field, with a valid surrent loanse to p House at head if exact, especiatorse to California as an administration	practice in California, and 2 years' related experience, or of a facility in substantial compliance, while the last F years, and welfado training	
in the subject to be laught.	nightes to the business operations and/or the care of residents in the buildy.	
Diperfinet(c) of Course: Merily what he obsteri is expected in trace of Preating Methods: Explain the special heating methods is be used.	gen completion of this course.	
Course Context: Outline The course context with four-ty-four total, an Method of Course Evaluation by Participants, Explain four participant	ed including the proposed instructor for each segment.	
Method of Disabuating Participants. Explain how pay will exclude the p	participants. Attach copy of programmed point text if aparticulate.	
Bethod of VerRying Active Student Participation for Course Durate Types of Recercle to be Maintained and Natives. When Records an	on Sur antine-onurans only). n Mantaineti	
Address and/or Locality/en) Where the Course Will De Presented. Make tip Public (for ICTPs only).		
<ol> <li>Vander Cartification: I declars that the information provided on thi provide to the best of my knowledge.</li> </ol>	is tim (Pages 1 and 2) and in any accompanying attachments is togs and	
Sprace Plants (http://www.state 72/27.70/29/2016/2014	Rinted Name al Verdec Name and Representation	
AL APPLICATE	Text Representative	
1627	May 14, 3218	
Application for these of papers and 10 discovery on the	T BELOW THE LINE	
Water Links	05/14/2018	
Approxi Tacra Tacitar Mil-0104-12940	Kuptutur Nux Konvideze	
1000	Nation	
reference de la construcción de		
relicione de la company de la compa	N. PROTO	

## LIC-9140 between ThinkSmart and Test Representative is Signed and Filed!

From: ThinkSmart Test Account (ThinkSmart) To: ThinkSmart Test Account and Test Representative

Attached is a final copy of LIC-9140.

Copies have been automatically sent to all parties to the agreement.

You can view the document in your Adobe Sign account.

Why use Adobe Sign:

- Exchange, Sign, and File Any Document. In Seconds!
- Set-up Reminders. Instantly Share Copies with Others.
- See All of Your Documents, Anytime, Anywhere.

To ensure that you continue receiving our emails, please add echosign@echosign.com to your address book or safe list.

## **Application Disposition E-mails**

#### Approved Application E-mail

16. If your application is approved, you will receive a final e-mail confirming that your application was completed.



Hello Test Representative,

Your application has been completed and approved. The following information was recorded for this application:

Form: Request for Course Approval

Type of Program: RCFE (Residential Care Facility for the Elderly)

Type of Vendor: Continuing Education Training Program (CETP) Vendor

Proposed Course Title: Test Course 1

Authorized Representative: Test Representative

Email: michael.estioko@dss.ca.gov

Approved Course Number: 999-0104-12345

Expiration Date: 02/11/2020

The following comments were made:

Thank you,

Administrator Certification Section

Incomplete Application E-mail

17. If your application is deemed incomplete, you will receive an e-mail with a Notice of Incomplete Application attached detailing the reason(s). Review the notice. Any changes requested are due within 30 days from the receipt of the Notice of Incomplete Application; the date of receipt is the date indicated on the e-mail. If ACS does not receive the requested changes within 30 days, your application will be considered withdrawn.

When you receive a Notice of Incomplete Application, **click the link in the e-mail.** You will be directed back to your incomplete application on the Automation Platform. **Make the requested changes and resubmit your application.** 



Hello Test Representative,

Form: Request for Course Approval

Type of Program: RCFE (Residential Care Facility for the Elderly)

Type of Vendor: Continuing Education Training Program (CETP) Vendor

Proposed Course Title: Test Course 1

Authorized Representative: Test Representative

Email: michael.estioko@dss.ca.gov

Your request was reviewed on 05/14/2018 and it has been determined to be incomplete. The following comments were made:

Please review attached letter

Please click the link below to access the form and complete the application. These changes are due by the following date: 06/14/2018. If the changes have not been submitted by this date, the application will be considered withdrawn.

If you have any further questions, please feel free to contact your Vendor Analyst.

Thank you,

Administrator Certification Section

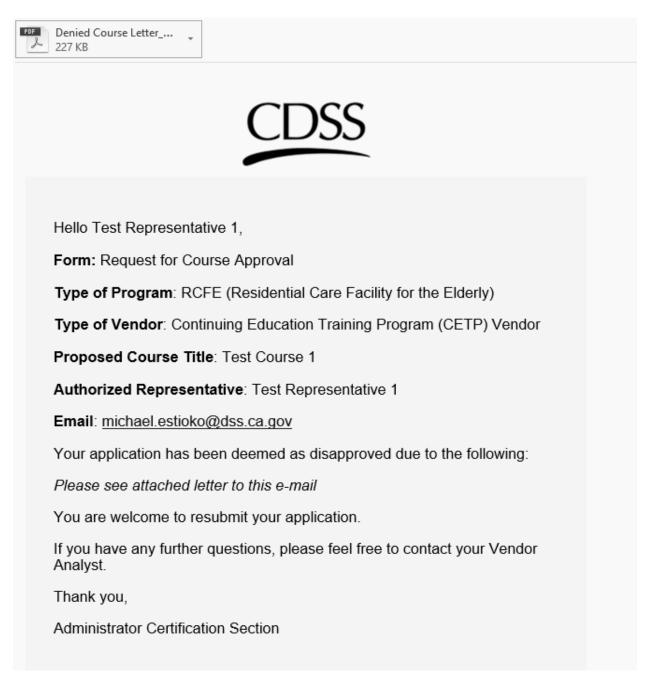
Click here to access form.

<u> </u>	
N	

#### **Disapproved Application E-mail**

18. If your application is disapproved, you will receive an e-mail with a Notice of Disapproved Application attached detailing the reason(s) for denial.

When you receive a Notice of Disapproved Application, **review the notice** for guidance on the next steps to take.



#### LIC 9140A – Request to Add or Replace Instructor

## 1. **Review the instructions** for the LIC 9140A – Request to Add or Replace Instructor.

Please Select a Form *	
Request to Add or Replace In	Ŧ

**INSTRUCTIONS:** At least 30 days before planning to add or replace an instructor for an approved course, vendors must submit this completed form and the required supporting documentation to CDSS.

## 2. Select your type of vendorship.

If you select "Initial Certification Training Program (ICTP) Vendor" as your type of vendorship, you will be asked to select the components of the training program that you would like the proposed instructor to teach. Select all the components that apply. Indicate whether the proposed instructor is a certified administrator.

*Note:* A portion of your ICTP course MUST be taught by a certified administrator. See program specific regulations listed below.

Application Information
Type of Vendor * <ul> <li>Initial Certification Training Program (ICTP) Vendor</li> <li>Continuing Education Training Program (CETP) Vendor</li> </ul>
Select the component(s) of the training the instructor is qualified for and is being proposed to teach $*$
Laws & Regs.
Business Operations
Management/Supervision
Psych/Social Needs
Community & Support Svcs.
Physical Needs
Medication
Admission & Assessment
Cultural Competency
Emery. Intervention/Non Violent
Safety of Foster Youth
Alzheimer's & Dementia
Residents' Rights
Physical Environment
Postural Supports, Hospice, & Restricted Health Cond.
Proposed and/or replaced instructor is/was fulfilling requirements of TITLE 22 California Code of Regulations, Sections 84090(i)(1)(A), 85090(i)(a)(1), 87785(i)(8), or 87090 (i)(1) *

- Yes
- O No

3. If you select "Continuing Education Training Program (CETP) Vendor" as your type of vendorship, you will be asked to enter the course title and course number.

*Note:* A separate course request application MUST be completed for each CETP course.

Type of Vendor * <ul> <li>Initial Certification Training Program (ICTP) Vendor</li> <li>Continuing Education Training Program (CETP) Vendor</li> </ul>		
Course Title *	Course Number *	
	000-0000-00000	
Proposed and/or replaced instructor is/was fulfilling requirements of TITLE 22 California Code of Regulations, Sections 84090(i)(1)(A), 85090(i)(a) (1), 87785(i)(8), or 87090 (i)(1) * Yes No		

## 4. Enter the requested applicant information.

Applicant Information	
Vendor Number *	
200000-000-0	
Organization/Vendor Business Name *	
Street Address * PO Boxes are not allowed	City *
State *	Zip *
Authorized Representative *	Title *
Email *	Business Phone Number *
Fax	Company Website

5. Select the type of application.

If you select, "**Replace Instructor**," you will be asked to **enter the name of the instructor you would like to be replaced**.

Click "Select files..." to attach a current course outline.

Note: You MUST provide a current course outline with your application.

Type of Application \*

- Add Instructor
- Replace Instructor

Name of Instructor to be Replaced \*

## Attach Current Course Outline \*

Select files...



6. Enter the proposed instructor's information. Click "Select files..." to upload the proposed instructor's current resume.

*Note:* You MUST provide the proposed instructor's current resume with your application.

If you answer "**Yes**" to any of the questions regarding each proposed instructor, a box will appear. You must **enter the information requested in the box. Click the same** "**Select files...**" **button** used to upload the instructor's resume to attach any additional documentation necessary to answer the questions.

1. Proposed Instructor	
1. Name of Proposed Instructor	1. Email

Does the individual currently hold or previously held a license, certification or other approval as a professional in a specified field (e.g., RN, NHA, LVN, CNA, HHA, etc.) \*

Yes

No

Does the individual currently hold or previously held a State-issued care facility license? \*

Yes

No

Is the individual currently employed or previously employed by a State-licensed care facility? \*

- Yes
- O No

Has the individual been the subject of any legal, administrative, or other action involving licensure, certification or other approvals as specified in any of the above? \*

0	Yes	
$\sim$	N	

$\bigcirc$	No
~	

Upload Current Re	sume *
<u>If extra space is nee</u>	ded 🖊
Select files	
	N

7. In the "Assign an Analyst" section, if you are an existing vendor, click "Yes," then select your Vendor Analyst from the dropdown box. If you are unsure of your assigned Vendor Analyst, click "No." If you click "No," the dropdown box to select a Vendor Analyst will not display. If you do not have an assigned analyst, your application will still be received and you will be assigned an analyst.

Prior to submitting your application, you will be asked to **declare that all of the information provided in association with the vendorship application is true and correct** to the best of your knowledge. You will not be able to advance until you click this box.

Assign an Analyst	
<ul> <li>Do you have an assigned analyst? *</li> <li>Yes</li> <li>No</li> </ul>	Select Analyst * Select one *
☑ I declare that the foregoing information is true a	and correct to the best of my knowledge *

Click "Submit" to complete your application.

8. A notification confirming your submission will appear. The message states, "Thank you for your submission. Your request will be reviewed within 30 days from the receipt of a complete submission."

## Vendor Application

Thank you for your submission. Your request will be reviewed within 30 days from the receipt of a complete submission

9. You will receive an e-mail confirming that your application has been received.



Hello,

Your application has been received. The following information was recorded:

Form: Request to Add or Replace Instructor

Type of Vendor: Continuing Education Training Program (CETP) Vendor

Course Title: Test Course 1

Authorized Representative: Test

Email: michael.estioko@dss.ca.gov

Thank you,

Administrator Certification Section

10. Within 30 days of your submission, your application will be reviewed by a Vendor Analyst. **If your application is approved**, you will receive an e-mail requesting that you sign your form electronically (Adobe Sign). In your e-mail, **click the link that says**, "**Click here to review and sign the LIC 9140A**."

Adobe Sign	
<form></form>	ThinkSmart Test Account         Has Sent You 9140A.         Click here to review and sign 9140A.         After you sign 9140A, all parties will receive a final PDF copy by email.         If you need to delegate this document to an authorized party for signature, please do not forward this email. Instead, click here to delegate.

To ensure that you continue receiving our emails, please add echosign@echosign.com to your address book or safe list.

11. The link in the e-mail will take you to an Adobe Sign document, where the information you previously filled out will populate automatically into a digital form. You will be prompted to sign your form electronically. Find the yellow "START" arrow and click in the designated field. Type your name into the signature field.

(5) Vendor Certification: I declare that the foregoing information is true and correct to the best of my knowledge.		
Signature of Vendor/Authorized Representative	Printed Name of Vendor/Authorized Representative	
START Click here to sign	Test	
Title	Date	
Test	May 14, 2018	
DO NOT WRITE BELOW THIS LINE		
Request has been 🖌 approved OR 🔝 disapproved by:	Date:	
Michael Estioko	05/14/2018	
* Optional but requested for CDSS use only to assist in verifying identity and licensing affiliations. Federal law (at Title 5 United States Code Section 552a Note) states that: Any federal, state, or local government agency which requests an individual to disclose his social security account number shall inform that individual whether that disclosure is mandatory or voluntary, by what statutory or other authority such number is solicited, and what uses will be made of it.		
LIC 9140A (3/17))	PAGE 1 OF 1	

# 12. Once you enter your name into the signature field, the "**Click to Sign"** button will appear. **Click the button to sign the form.**

(5) Vendor Certification: I declare that the foregoing information is true and correct to the best of my knowledge.		
Signature of Vendor/Authorized Representative Printed Name of Vendor/Authorized Representative		
Million (Merry 2000)	Test	
Title	Date	
Test	May 14, 2018	
DO NOT WRITE BELOW THIS LINE		
Request has been 🖌 approved OR 🗌 disapproved by:	Date:	
Michael Estioko	05/14/2018	
* Optional but requested for CDSS use only to assist in verifying identity and licensing affiliations. Federal law (at Title 5 United States Code Section 552a Note) states that: Any federal, state, or local government agency which requests an individual to disclose his social security account number shall inform that individual whether that disclosure is mandatory or voluntary, by what statutory or other authority such number is solicited, and what uses will be made of it.		
LIC 9140A (3/17))	PAGE 1 OF 1	
lagree to the Terms of Use and Consumer Disclosure of this document Click to Sign		

## 13. You will receive an e-mail with a copy of your application attached.

Adobe Sign	
	9140A between ThinkSmart
REGISTION OF CREATING THE REPORT OF THE REPORT	and TEST is Signed and
ADMAINTUNDS CETERCOOK PROJEMU REDIRECTIONS - Head to Stay Labery allowed plant of a register as indicated for an approved instrum, evident most adved the compared form well the support apparently documentation to CCOSE, ACE, 144 9° Streak, ML & 54447, Socrawania, CA 5014 (1) Age of Applications, Date applicable booods) (2) Add to transition advecting assesse [	Filed!
Operational laws rule         101           States (Init Value (Jos 10)         1011         1011         101           Advanced Provide Activity (Provide Provide Prov	From: ThinkSmart Test Account (ThinkSmart) To: TEST and ThinkSmart Test Account
CONTROL TO CONTRUCATIONA TO CONTROL TO CONTROL TO CONTROL TO CONTROL TO CONTROL TO	Attached is a final copy of 9140A.
(4) between behaviour. Mode the purpose interacting gappy assume.)  Between 447 microle the Mediates	Copies have been automatically sent to all parties to the agreement.
2. See a see a reason, see a reason, see a reason a	You can view the document in your Adobe Sign account.
Ti Veder Collection1 de lan habite trappoj a internation a har and smart tables and of the based of the b	Why use Adobe Sign:
Toppen tax taxes	• Exchange, Sign, and File Any Document. In Seconds!
anaut New	<ul> <li>Set-up Reminders. Instantly Share Copies with Others.</li> </ul>
	<ul> <li>See All of Your Documents, Anytime, Anywhere.</li> </ul>

## **Application Disposition E-mails**

#### Approved Application E-mail

14. If your application is approved, you will receive a final e-mail confirming that your application was completed.



Hello Test,

Your application has been completed and approved. The following information was recorded for this application:

Form: Request to Add or Replace Instructor

Type of Vendor: Continuing Education Training Program (CETP) Vendor

Course Title: Test Course

Authorized Representative: Test

Email: michael.estioko@dss.ca.gov

The following comments were made:

Thank you,

Administrator Certification Section

Incomplete Application E-mail

15. If your application is deemed incomplete, you will receive an e-mail with a Notice of Incomplete Application attached detailing the reason(s). Review the notice. Any changes requested are due within 30 days from the receipt of the Notice of Incomplete Application; the date of receipt is the date indicated on the e-mail. If ACS does not receive the requested changes within 30 days, your application will be considered withdrawn.

When you receive a Notice of Incomplete Application, **click the link in the e-mail**. You will be directed back to your incomplete application on the Automation Platform. **Make the requested changes and resubmit your application**.



Hello Test,

Form: Request to Add or Replace Instructor

Type of Vendor: Continuing Education Training Program (CETP) Vendor

Course Title: Test Course 1

Authorized Representative: Test

Email: michael.estioko@dss.c.agov

Your request was reviewed on 05/14/2018 and it has been determined to be incomplete. The following comments were made:

Please see attached letter

Please click the link below to access the form and complete the application. These changes are due by the following date: 06/14/2018. If the changes have not been submitted by this date, the application will be considered withdrawn.

If you have any further questions, please feel free to contact your Vendor Analyst.

Thank you,

Administrator Certification Section

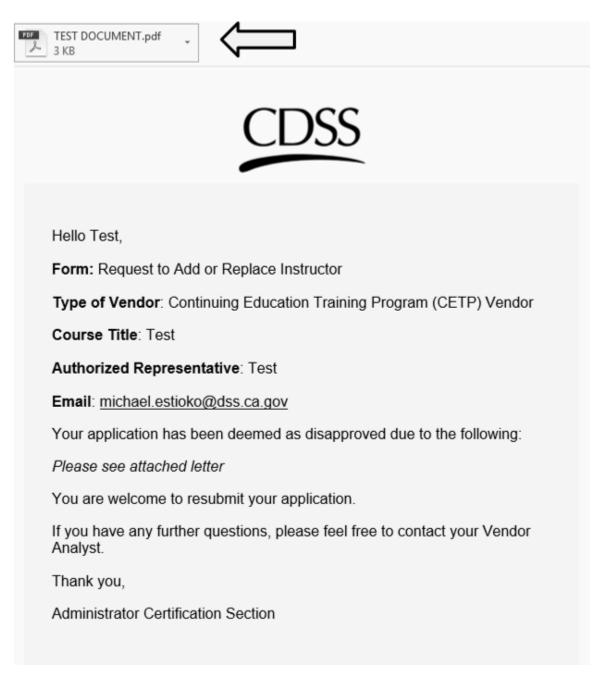
Click here to access form.



#### **Disapproved Application E-mail**

16. If your application is disapproved, you will receive an e-mail with a Notice of Disapproved Application attached detailing the reason(s) for the denial.

When you receive a Notice of Disapproved Application, **review the notice** for guidance on the next steps to take.



#### LIC 9139 – Renewal of Continuing Education Course Approval

1. **Review the instructions** for the LIC 9139 – Renewal of Continuing Education Course Approval application.

Note: This form is mandatory if you are renewing your vendorship using an LIC 9141 – Vendor Application/Renewal form. The information you provide on the LIC 9141 should match exactly with the information on the LIC 9139 – Renewal of Continuing Course Approval application.

Please Select a Form \*

Renewal of Continuing Education ...

**INSTRUCTIONS:** To renew an approved course that is current and accurate, vendors must submit this completed form, a completed vendor renewal application (LIC 9141), and a Notice of Payment Information: Course Fees form with a check or money for the applicable processing fee(s) (\$10 per unit or hour) to CDSS, ACS, 744 "P" Street, MS 9-14-47, Sacramento, CA 95814, at least 60 days in advance of the course expiration. Submit a separate application for each program type (ARF, GH, RCFE, STRTP), and copy the form as needed to list all the courses proposed for renewal. Note: if at the time of vendor renewal a course is not current and accurate, you cannot use this form; you must submit a new course request on the LIC 9140 form.

2. Select the type of program for the course(s) you would like to renew.

Application Information Type of Program \* -- Select one ---- Select one --GH (Group Home) STRTP (Short Term Residential Therapeutic Program) ARF (Adult Residential Facility) RCFE (Residential Care Facility for the Elderly)

## 3. Enter the requested applicant information.

Applicant Information	
Vendor Number *	
200000-000-0	
Organization/Vendor Business Name *	
Street Address * PO Boxes are not allowed	City *
State *	Zip *
Authorized Representative *	Title *
Name	
Email *	Business Phone Number *
Fax	Company Website

4. A table is provided in the course information section. **Enter the course(s)** that you would like to renew in the table. **Double-click inside a cell** to edit its contents.

Note: Only currently approved courses can be renewed.

Do not input information in the first three columns titled "FOR ACS USE ONLY."

	A	В	С	D	E	
1	FOR ACS USE ONLY			FOR VENDOR USE		
2	Disapproval Date	Effective Date of Approval	New Expiration Date	Course Name(s) as Currently Approved	Course Number(s) (xxx-xxxx-xxxxx)	
3				Test Course 1	999-0101-11111	
4				Test Course 2	999-0102-22222	
5				Test Course 3	999-0103-33333	
6				Test Course 4	999-0104-44444	
7						
8						
9						
10						
11						
12						

 Column F asks if the course you are renewing is co-located (also approved for another program type). Use the dropdown box in column F to answer "Yes" or "No." If you answer "Yes," use the dropdown box in column G to select the colocated program type.

	D	E	F	G
1	FOR VEND			
2	Course Name(s) as Currently Approved	Course Number(s) (xxx-xxxx-xxxxx)	Is Course Co-Located to another program type?	Select Co- Located Program
3	Test Course 1	999-0101-11111	Yes	ARF
4	Test Course 2	999-0102-22222	Yes	ARF
5	Test Course 3	999-0103-33333	Yes	ARF
6	Test Course 4	999-0104-44444	Yes	ARF
7				
8				
9				
10				
11				
12				

6. In the "Assign an Analyst" section, if you are an existing vendor, select "Yes," then select your Vendor Analyst from the dropdown box. If you are unsure of your assigned Vendor Analyst, click "No." If you click "No," the dropdown box to select a Vendor Analyst will not display. If you do not have an assigned analyst, your application will still be received and you will be assigned an analyst.

*Note:* You MUST submit an LIC 9141 – Vendor Application/Renewal along with this form.

Prior to submitting your application, you will be asked to **declare that all of the information provided in association with your vendorship application is true and correct** to the best of your knowledge. You will not be able to advance until you click this box.

If your course renewal application is approved, please **review the effective**, **expiration**, and course disapproval dates on the LIC 9139 – Renewal of Continuing Education courses.

Note: Even if your Renewal of Continuing Education Courses is approved, some of the courses you requested may have been disapproved.

Assign an Analyst	
Do you have an assigned analyst? * Yes No	Select Analyst * Select one *
☑ I declare that the foregoing information is true and corr	rect to the best of my knowledge *
Sub	mit

Click "Submit" to complete your application.

7. A notification confirming your submission will appear. The message states, "Thank you for your submission. Your request will be reviewed within 30 days from the receipt of a completed submission."

# Vendor Application

Thank you for your submission. Your request will be reviewed within 30 days from the receipt of a complete submission

8. You will receive an e-mail confirming that your application has been received.



Hello,

Your application has been received. The following information was recorded:

Form: Renewal of Continuing Education Course Approval

Type of Program: RCFE (Residential Care Facility for the Elderly)

# Authorized Representative: Test

Email: michael.estioko@dss.ca.gov

Thank you,

Administrator Certification Section

9. Within 30 days of submission, your application will be reviewed by a Vendor Analyst. If your application is approved, you will receive an e-mail requesting that you sign your form electronically (Adobe Sign). In your e-mail, click the link that says, "Click here to review and sign the LIC 9139."

<u>.</u>	h-	A	dobe Sign	1	
RENEWAL C	OF CONTINUE		ON COURSE APPROVIL	ar contra	ThinkSmart Test Account
Institutions advance of the fact or tende	Annual and Annual	C Profiles (200) attent Subnit's o former proposed Satt, you must a	of its survey and accords, vendors must subset this con- (LACR, 744 9° Breat, BELR A.A.C, Bacastenis, CA B Romain application for each program haps (APC, DX, A for network). State of all the ord works revealed a ro about a new counter reparat on the LC 3140 form.	ET4, at least 60 days in (FE, STRIP), and Joyn the	Has Sent You 9139 to Sign
			20046-1402 1001-604004		Click here to review and sign 9139.
Advance Barres Pe		1017404-784		ningta a pr	N
() Course Info	11111	and course have	701.0007.0K	to <u>anni anni</u> ete	After you sign 9139, all parties will receive a final PDF
19411	MUN MILLIN	LANK AND	COMIC MINELINE COMERCIA APPROVED	COLUMN ADDRESS.	copy by email.
_	68		TEP ENABLY TEP COMMUN	#20-111	
			TELEVISION CONTRACT	-	
62			TEST COMPLEX	8:0-88	If you need to delegate this document to an authorized party for signature, please do not forward this email. Instead, click here to delegate.
amout that the particul and wat	counter content	, classroom hour	t more and confinue officing the same by approved too a and instructurate an the same as same by supported a space content, anti-relation of frace-score, are all as the more and content, anti-relation of theory and content at the same the more and content. Schedulars and content at the same	and that the particul & all-	
1400.000	Linter D	d the foregoing	information is from and connect to the best of my less Ministratory Printer Output Printer	white.	
_		_	161 167		
12.17					

To ensure that you continue receiving our emails, please add echosign@echosign.com to your address book or safe list.

10. The link in the e-mail will take you to an Adobe Sign document, where the information you previously filled out will populate automatically into a digital form. You will be prompted to sign your form electronically. Find the yellow "START" arrow and click in the designated field. Type your name into the signature field.

	R ACS USE ONL		FOR VENDOR USE	
DISAPPROVAL DATE	EFFECTIVE DATE OF APPROVAL	NEW EXPIRATION DATE	(A) COURSE NAME(S) AS CURRENTLY APPROVED	(B) COURSE NUMBER(S) (XXX-XXXX-XXXXX)
	05/14/2018	05/13/2020	Test Course 1	999-0101-11111
	05/14/2018	05/13/2020	Test Course 2	999-0102-22222
	05/14/2018	05/13/2020	Test Course 3	999-0103-33333
05/14/2018			Test Course 4	999-0104-4444

(3) Course Information: (Please print course names and numbers in columns (A) and (B).) Reminder: this form is for current courses only.

(4) Vendor Certification: We are requesting to renew and continue offering the currently approved courses listed above. We assure that the course content, classroom hours, and instructor(s) are the same as currently approved, and that the <u>content is still</u> <u>current and accurate</u>. Should any changes in the course content, instructor(s) or hours occur, we will submit a new course approval form to the ACS for approval prior to conducting the revised course. Schedules and rosters will be submitted as required by CDSS.

#### I declare that the foregoing information is true and correct to the best of my knowledge.

START

Signature of Vendor/Authorized Representative * Click here to sign	Printed Name of Vendor/Authorized Representative Test
Title Test	Date May 14, 2018

# 11. Once you enter your name into the signature field, the "Click to Sign" button will appear. Click the button to sign the form.

(4) Vendor Certification: We are requesting to renew and continue offering the currently approved courses listed above. We assure that the course content, classroom hours, and instructor(s) are the same as currently approved, and that the <u>content is still</u> <u>current and accurate</u>. Should any changes in the course content, instructor(s) or hours occur, we will submit a new course approval form to the ACS for approval prior to conducting the revised course. Schedules and rosters will be submitted as required by CDSS.

#### I declare that the foregoing information is true and correct to the best of my knowledge.

Signature of Vendor/Authorized Representative	Printed Name of Vendor/Authorized Representative Test
Title	Date
Test	May 14, 2018

I agree to the Terms of Use and Consumer Disclosure of this document

Click to Sign

12. Once you have electronically signed your application, you will receive an e-mail with a copy of your application attached.

	9139 between ThinkSmart and TEST is Signed and
EXTERNAL OF CONTINUES EDUCATION COMER APPROVAL ADMINISTRATE CONTINUES TO ADMINISTRATE APPROVAL ADMINISTRATE CONTINUES AND ADMINISTRATE APPROVAL ADMINISTRATE ADMI	Filed!
	From: ThinkSmart Test Account (ThinkSmart) To: TEST and ThinkSmart Test Account
Discrete State         Discre State         Discrete State         Discrete	Attached is a final copy of 9139.
Units         Units         Units         Units         Difference           eight         I <td< td=""><td>Copies have been automatically sent to all parties to the agreement.</td></td<>	Copies have been automatically sent to all parties to the agreement.
Which Collician for an appartic to use and union after the particular terminal approximation with the data.	You can view the document in your Adobe Sign account.
Investment for the same solution, such exhibition of the same as control particular, all the data strategies and strategies and exact such investment of the same as control particular and strategies and strategies and strategies and exact such investment of the same at a strategies are such as Same and Same and Same and Same a	Why use Adobe Sign:
NAME THE REPORT OF THE DATA OF THE OF THE DATA OF THE	Exchange, Sign, and File Any Document. In Seconds!
arran ar y	<ul> <li>Set-up Reminders. Instantly Share Copies with Others.</li> </ul>

To ensure that you continue receiving our emails, please add echosign@echosign.com to your address book or safe list.

### **Application Disposition E-mails**

### Approved Application E-mail

13. If your application is approved, you will receive a final e-mail confirming that your application was completed.



Hello TEST,

Your application has been completed and approved. The following information was recorded for this application:

Form: Renewal of Continuing Education Course Approval

Type of Program: RCFE (Residential Care Facility for the Elderly)

Authorized Representative: TEST

Email: michael.estioko@dss.ca.gov

The following comments were made:

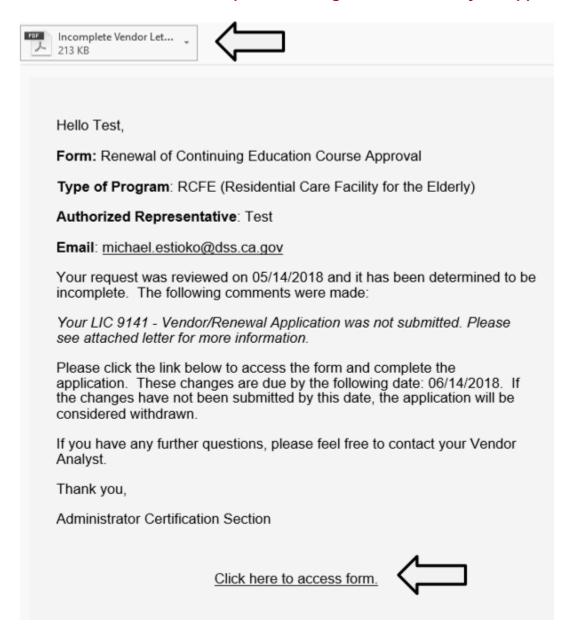
Thank you,

Administrator Certification Section

#### Notice of Incomplete Application

14. If your application is deemed incomplete, you will receive an e-mail with a Notice of Incomplete Application attached detailing the reason(s). Review the notice. Any changes requested are due within 30 days from the receipt of the Notice of Incomplete Application; the date of receipt is the date indicated on the e-mail. If ACS does not receive the requested changes within 30 days, your application will be considered withdrawn.

When you receive a Notice of Incomplete Application, **click the link in the email.** You will be directed back to your incomplete application on the Automation Platform. **Make the requested changes and resubmit your application.** 



Notice of Disapproved Application

15. If your application is disapproved, you will receive an e-mail with a Notice of Disapproved Application attached detailing the reason(s) for the denial.

When you receive a Notice of Disapproved Application, **review the notice** for guidance on the next steps to take.



### **Completing Other Vendorship Related Forms**

# LIC 9142A - Roster of Participants

1. **Review the instructions** for the LIC 9142A – Roster of Participants.

Please Select a Form \*

Roster of Participants Upload

INSTRUCTIONS: Upon ACS request, vendors must submit a copy of the complete roster of participants. For ICTPs, have a separate roster for each day. Keep the originals for your files.

# 2. Select the type of program for your vendorship.

Application Information

Type of Program \*

Select one	*
	٩
Select one	
GH (Group Home)	
STRTP (Short Term Residential Therapeutic Program)	
ARF (Adult Residential Facility)	
RCFE (Residential Care Facility fo the Elderly)	r

### 3. Select the type of vendorship and enter your vendor number.

Type of Vendor \*

- O Initial Certification Training Program (ICTP) Vendor
- O Continuing Education Training Program (CETP) Vendor

Vendor Number \*

200000-000-0

# 4. Enter the requested roster information. Click "Select files..." to upload a copy of your Roster of Participants.

Note: There should only **be one program type** and **one approved course** per roster. A separate roster MUST be submitted for each program type if the course is co-located.

Roster Information	
Organization/Vendor Business Name *	Vendor Number *
Course Title *	Date * 05/16/2018
Location *	Instructor Name(s) *
Course Number *	Upload Participant Roster *
Total Number of Roster Pages Enclosed *	V

5. In the "Assign an Analyst" section, if you are an existing vendor, click "Yes," then select your Vendor Analyst from the dropdown box. If you are unsure of your assigned Vendor Analyst, click "No." If you click "No," the dropdown box to select a Vendor Analyst will not display. If you do not have an assigned analyst, your application will still be received and you will be assigned an analyst.

Prior to submitting your roster, you will be asked to **declare that all of the information provided in association with the Roster of Participants is true and correct** to the best of your knowledge. You will not be able to advance until you click this box.

Assign an Analyst		
Do you have an assigned analyst? *	Select Analyst *	
Yes     No	Select one	*
☑ I declare that the foregoing information is true and corr	rect to the best of my knowledge *	

Submit

6. A notification confirming your submission will appear.

# Vendor Application

Thank you for your submission. Your request will be reviewed within 30 days from the receipt of a complete submission

7. You will receive an e-mail confirming that your document has been received.



Hello,

Your application has been received. The following information was recorded:

Form: Roster of Participants Upload

Type of Program: RCFE (Residential Care Facility for the Elderly)

Type of Vendor: Continuing Education Training Program (CETP) Vendor

Course Title: Test

Thank you,

Administrator Certification Section

#### Vendor Course Notification Form

### 1. Review the instructions for the Vendor Course Notification Form.

**INSTRUCTIONS:** California Code of Regulations Title 22, Sections 84090(i)(6) 87090 (i)(6), 85090(i)(6) and 87785(i)(6), require that Vendors submit to the Department's Administrator Certification Section a schedule for, at least, the next calendar quarter, specifying the subject title, approved course number, classroom hours, proposed dates, time, duration, location, and instructor(s) for future program/component.

Vendors or authorized representatives are to complete and submit this form to the Administrator Certification Section no later than the quarterly dates identified below:

Q1 - January 01, 2018

Q2 – April 01, 2018

Q3 - July 01, 2018

Q4 - October 01, 2018

Note: Specific course location must be identified for each course including any course offering that is outside of the state of California. An audiovisual recording must be available and maintained for all courses offered outside of California.

A separate Vendor Course Notification Form and Schedule must be submitted for each approved program type.

# 2. Enter the requested applicant information. Select the correct quarter and year in the dropdown box.

Applicant Information	
Vendor Number *	
200000-000-0	
Organization/Vendor Business Name *	
Street Address * PO Boxes are not allowed	City *
State *	Zip *
Authorized Representative * Name	Title *
Email *	Business Phone Number *
Fax	Company Website
Quarter/Year *	

 Indicate whether you will be providing courses for the upcoming quarter. If you select "I will be providing courses/instruction during the quarters checked above," a "Select files..." button will appear. Click "Select files..." to upload your course schedule. You MUST upload a course schedule in order to proceed.

California Code of Regulations Title 22, Sections 84090(i)(6) 87090 (i)(6), 85090(i)(6) and 87785(i)(6), require that Vendors submit to the Department's Administrator Certification Section a schedule for, at least, the next calendar quarter, specifying the subject title, approved course number, classroom hours, proposed dates, time, duration, location, and instructor(s) for future program/component.

Please select one of the following options:

- I will not be providing any course instruction during the period checked above
- I will be providing courses/instruction during the quarters checked above. I have attached a list of approved courses indicating date, time, ioi location and instructor

Please upload course schedule document \*



4. In the "Assign an Analyst" section, if you are an existing vendor, click "Yes," then select your Vendor Analyst from the dropdown box. If you are unsure of your assigned Vendor Analyst, click "No." If you click "No," the dropdown box to select a Vendor Analyst will not display. If you do not have an assigned analyst, your form will still be received and you will be assigned an analyst.

Prior to submitting your form, you will be asked to **declare that all of the information provided in association with the Vendor Course Notification Form is true and correct** to the best of your knowledge. You will not be able to advance until you click this box.

Note: If there are any changes to the schedule you are submitting, you MUST alert your Vendor Analyst to the changes. This includes any last minute additions, cancellations, or on-demand courses.

Assign an Analyst		
Do you have an assigned analyst? * Yes No	Select Analyst * Select one *	
I am declaring the following information to be true and changes to the schedule I am submitting, I will alert my immute additions, cancellations, or on-demand courses	vendor analyst to the changes. This in	-

Submit

Click "Submit" to complete your form.

5. A notification confirming your submission will appear.

# Vendor Application

Thank you for your submission. Your request will be reviewed within 30 days from the receipt of a complete submission

6. You will receive an e-mail confirming that your form has been received.



Hello,

Your application has been received. The following information was recorded:

Form: Vendor Course Notification Form

# Authorized Representative: Test

Email: michael.estioko@dss.ca.gov

Thank you,

Administrator Certification Section

7. If your Vendor Course Notification Form is approved, you will receive an e-mail requesting that you sign your form electronically (Adobe Sign). In your e-mail, click the link that says, "Click here to review and sign Vendor Course Notification Form."

Adobe	Sign	
	CONTROL CONTROL CONTROL CONTROL	ThinkSmart Test Account         Has Sent You Vendor         Course Notification Form         Course Notification Form         Click here to review and sign Vendor Course         Notification Form.         After you sign Vendor Course Notification Form, all parties will receive a final PDF copy by email.         If you need to delegate this document to an authorized party for signature, please do not forward this email. Instead, click here to delegate.

To ensure that you continue receiving our emails, please add echosign@echosign.com to your address book or safe list.

 The link in the e-mail will take you to an Adobe Sign document, where the information you previously filled out will populate automatically into a digital form. You will then be prompted to sign the form electronically. Find the yellow "START" arrow and click the designated field. Type your name into the signature field.

Please select one of the following options:

- I will <u>not</u> be providing any course instruction during the period checked above.
- I will be providing courses/instruction during the quarters checked above. I have attached a list of approved courses indicating date, time, location and instructor.

In signing below, I am declaring the following information to be true and correct. Moreover, I understand that if there are any changes to the schedule I am submitting, I will alert my vendor analyst to the changes. This includes any last minute additions, cancellations or on demand

	courses.	START Click here to sign								
	Vendor Re	presentativ		Print Name)		Da	ate: May 14	4, 2018		
Note	: In accorda	ance with Ca	alifornia laws	and regulations,	vendors who	fail to provid	e above s	chedules upon	request o	of

the Department may be subject to disciplinary action.

9. Once you enter your name into the signature field, the "Click to Sign" button will appear. Click the button to sign the form.

that if there are a This includes an		n to be true and correct. Moreover, I understand itting, I will alert my vendor analyst to the changes. on demand					
courses.	<sup>44</sup> 7ESE Taul (1944)43,2000	×					
Vendor Represe	ntative: <u>Test</u> (Print Name)	Date: May 14, 2018					
lote: In accordance with California laws and regulations, vendors who fail to provide above schedules upon request of the Department may be subject to disciplinary action.							
I agree to the Term	is of Use and Consumer Disclosure of this document	Click to Sign					

10. Once you have electronically signed your form, you will receive an e-mail with a copy of your form attached.

Adobe Sign	
STAND OF CALIFORNIA - HEALTH AND HAMAN SERVICES AGENCY Revandances of the service	Vendor Course Notification Form between ThinkSmart and TEST is Signed and Filed!
Normal Vendor Name         Scanib-snall or postal mall schedules as follows.           zmmon o j         No liter than:           worder Approvel Namber         Order than 1, 2006           Coll, Note: Za Code         Order than 1, 2006	From: ThinkSmart Test Account (ThinkSmart) To: TEST and ThinkSmart Test Account
Collineer Lag Collineer St	Attached is a final copy of Vendor Course Notification Form.
California Code of Regulations Tato 22, Sections MOV(00) EX202 [[16], BC000[16]) and 1775([6]) Cover and Yoshing Values and Section Section and Section and Section and schedule for us leads, the rest calendar active specifying the subject file, approved cancer regularity calescover and the schedule galaxies, backford, and instructing) for falses programming section on the following options: Please select one of the following options:	Copies have been automatically sent to all parties to the agreement.
above and the second s	You can view the document in your Adobe Sign account.
Vendor Representative Territoria	Why use Adobe Sign:
AC3 Vender Caure Roothcasten Ferm (11/17) PUBLIC Page 3 of 1	• Exchange, Sign, and File Any Document. In Seconds!
	<ul> <li>Set-up Reminders. Instantly Share Copies with Others.</li> </ul>
	See All of Your Documents, Anytime, Anywhere.

To ensure that you continue receiving our emails, please add echosign@echosign.com to your address book or safe list.

### **Application Disposition E-mails**

### Approved Application E-mail

11. If your form is approved, you will receive a final e-mail confirming that your submission was completed.



Hello TEST,

Your application has been completed and approved. The following information was recorded for this application:

Form: Vendor Course Notification Form

# Authorized Representative: TEST

Email: michael.estioko@dss.ca.gov

The following comments were made:

Thank you,

Administrator Certification Section

### Incomplete Application E-mail

12. If your course schedule is deemed incomplete, you will receive an e-mail with a Notice of Incomplete Application attached detailing the reason(s). Review the notice. Any changes requested are due within 30 days from the receipt of the Notice of Incomplete Application; the date of receipt is the date indicated on the e-mail. If ACS does not receive the requested changes within 30 days, your application will be considered withdrawn.

When you receive a Notice of Incomplete Application, **click the link in the e-mail**. You will be directed back to your incomplete application on the Automation Platform. **Make the requested changes and resubmit your application**.



Hello TEST,

Please Select a Form: Vendor Course Notification Form

Authorized Representative: TEST

Email: michael.estioko@dss.ca.gov

Your request was reviewed on 03/27/2018 and it has been determined to be incomplete. The following comments were made:

Course schedule was not uploaded

Please click the link below to access the form and complete the application. These changes are due by the following date: 04/26/2018. If the changes have not been made within this time, the application will be considered withdrawn.

If you have any further questions, please feel free to contact your Vendor Analyst.

Thank you,

CDSS



**Disapproved Application E-mail** 

13. If your course schedule is disapproved, you will receive an e-mail with a Notice of Disapproved Application attached detailing the reason(s) for the denial.

When you receive a Notice of Disapproved Application, **review the notice** for guidance on the next steps to take.



Thank you,

CDSS

### **Frequently Asked Questions and Answers**

 Can you have multiple users for the automated system who can access the vendor profile and submit applications?

Each vendorship can have one account. The account access information should only be shared with the vendor's approved authorized representatives. You may delegate submission responsibilities to your authorized representatives at your discretion; your vendorship will be responsible for any submissions made from your account.

 How many authorized representatives can a vendor have who would be able to use the automated system?

Only one account can be accessed through your registered e-mail and password. Again, it is at your discretion which authorized representatives you would like to share the account details with. You can designate as many authorized representatives as you like.

• Can I still submit paperwork by mail?

Paperwork will still be accepted by mail, however, we are working on transitioning the standard application procedure to the Automation Platform.

Can I submit an application via postal mail but pay for it with a credit card?

Only applications submitted online through the Vendor Automation Platform can be paid with a credit card. For any Vendor Applications or Request for Course Approvals submitted via postal mail, please send a check or money order with the corresponding Notice of Payment Information below.

Use the following document to submit identifying vendor information with your payment:

- Notice of Payment Information: Vendor Fees
- Notice of Payment Information: Course Fees

**Note:** Paper applications with <u>identifying vendor information</u> must be mailed to the ACS at:

CDSS – ACS 744 P Street, MS 9-17-47 Sacramento, CA 95814 ATTN: Vendor Support and Review Unit

### **Contact Information**

For any questions regarding this manual, or the Vendor Automation Platform, contact your assigned Vendor Analyst or send an e-mail to <u>ACSVendorInfo@dss.ca.gov</u>

You can also contact the Administrator Certification Section directly at:

Phone: (916) 653-9300