STATE OF CALIFORNIA-OFFICE OF ADMINISTRATIVE LAW

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NOTICE P	UBLICATION/	REGULAT	IONS SU	THE STORY		rever				
OAL FILE NUMBERS	013) NOTICE FILE NUMBER Z_2019-0917-07		REGULATORY ACTI	ON NUMBER 102-015	EM	ERGENCY NUMBER	२			
For use by Office of Administrative Law (OAL) only 2020 JAN -2 A 10: 17							ENDORSED - FILE in the office of the Secretary of Sta			
	•					0550	10:17	ef the State of California		
					ADMIN	OFFICE OF	ELAW	FEB 0.4 2020 3:02 PM		
NOTICE				REGULATIONS			1			
AGENCY WITH RULEMAKING AUTHORITY California Department of Social Services								AGENCY FILE NUMBER (If any) ORD #419-10		
A. PUBLICA	ATION OF NOTIC	E (Comple	ete for pub	lication in Notic	e Regist	er)				
1. SUBJECT OF	NOTICE			TITLE(S)	FIR	ST SECTION AFFE	CTED	2. REQUESTED PUBLICATION DATE		
3. NOTICE TYPE Notice re Regulator	Proposed Othe	r	4. AGENCY CON	TACT PERSON	TELI	EPHONE NUMBER		FAX NUMBER (Optional)		
OAL USE ONLY	ACTION ON PROPOSED Approved as Submitted	NOTICE Approve Modified		Disapproved Withdrawn		019 3	9-Z	9/27/2019		
B. SUBMIS	SION OF REGULA	ATIONS (Co	mplete wh	en submitting r	egulatio	ons)				
	nterview for CalWo					1b. ALL PREVIO	OUS RELATED O	OAL REGULATORY ACTION NUMBER(S)		
	RNIA CODE OF REGULATIONS (S) AFFECTED	ADOPT SECTI	ON(S) (Including to	tie 26, if toxics related)						
(List all se	ction number(s)	AMEND								
	ually. Attach	40-129 and	d 40-131							
TITLE(S) MPP		REPEAL					ř			
3. TYPE OF FILING										
Code §113	Resubmittal of disapproved or withdrawn nonemergency before the emerge		below certifies that this agency complied with the Co			mergency Readopt (Gov. Code, §11346.1(h))		Changes Without Regulatory Effect (Cal. Code Regs., title		
withdrawn filing (Gov.			emergency regu	Code §§11346.2-11347.3 either ncy regulation was adopted or iod required by statute. File & Print			1, §100) Print Only			
	ncy (Gov. Code, Resubmittal of disapproved emergency filing (Gov. Code									
4. ALL BEGINNING	AND ENDING DATES OF AVAIL	LABILITY OF MODIF	ED REGULATIONS	AND/OR MATERIAL ADDED T	O THE RULEMA	KING FILE (Cal. Code	Regs. title 1, §44	and Gov. Code §11347.1)		
Effective Jai	OF CHANGES (Gov. Code, §§ 1 nuary 1, April 1, July 1, or Gov. Code §11343.4(a))	. [E	; Cal. Code Regs., tit fective on filing wit ecretary of State			Effective other (Specific	y)			
	SE REGULATIONS REQU nt of Finance (Form STD. 3				OR CONCUI Il Practices C		HER AGENCY (OR ENTITY State Fire Marshal		
Other (Spe	cify)									
7. CONTACT PER Oliver Chu	RSON			TELEPHONE NUMBER (916) 657-3588	3	FAX NUMBER (C	Optional)	E-MAIL ADDRESS (Optional) Oliver.chu@dss.ca.gov		
8. I certifof the is true	y that the attache regulation(s) iden and correct, and t signee of the head	tified on thi that I am the	s form, that head of the	(s) is a true and co the information s agency taking th	orrect cop specified his action	on this form		office of Administrative Law (OAL) only NDORSED APPROVED		

TYPED NAME AND TITLE OF SIGNATORY
Pete Cervinka, Chief Operating Officer

FEB 0 4 2020

Office of Administrative Law

Amends Section 40-129 to read:

40-129 IMMEDIATE NEED

- .1 (Continued)
- .4 The Immediate Need interview
 - .41 (Continued)
 - .411 (Continued)
 - .412 The face-to-face interview shall be conducted in accordance with MPP section 40-131.
 - .413 (Continued)
- .5 Action on The Immediate Need Payment Request
 - .51 (Continued)
 - .53 (Continued)
 - .531 (Continued)
 - .534 (Continued)
 - (a) (Continued)
 - (k) The county is unable to establish the applicant's eligibility in the following circumstances.
 - (1) (Continued)
 - (2) The applicant fails to keep the scheduled face to face interview.
- .6 (Continued)

Authority cited:

Sections 10553, 10554, and 11209, Welfare and Institutions

Code.

Reference:

Sections <u>11052.5</u>, 11056, 11266, and 11270, Welfare and

Institutions Code; and 45 CFR 205.52, 206.10 and

233.10(a)(1)(iv).

Amends Section 40-131 to read:

40-131 INTERVIEW REQUIREMENT

- .1 Interview Required Prior to Granting Aid
 - .11 A face-to-face, telephonic, or electronic interview with the applicant is required prior to the granting of aid. For the home visit requirement in CalWORKs, see Section 40-161.
 - <u>"Face-to-face" means that the individual is physically present.</u>
 - .112 For purposes of this section, telephonic interview shall be classified as a form of electronic interview. Electronic interviews shall be limited to audio or video conferencing where the CWDs are able to hear or see the individual(s) being interviewed.
 - A County Welfare Department (CWD) that chooses the telephonic or other electronic interview option may continue to conduct faceto-face interviews on a case-by-case basis, if the CWD determines it is best practice for working with and assisting families in receiving assistance quickly. CalWORKs application interview requirements must be followed regardless of how the interview is conducted.
 - .114 CWDs electing to conduct telephonic or electronic interviews shall submit an electronic interviewing plan in writing to the CDSS prior to implementation. The plan must include a set of procedures for conducting interviews in a manner that ensures that applicants whose interviews are conducted telephonically or electronically are provided with the same information as applicants whose interviews are conducted face-to-face.
 - .115 Telephonic or electronic interviews shall occur within seven working days after the time of the application, unless the applicant has been determined eligible for an Immediate Need Interview, pursuant to Section 40-129.4, or when there are extenuating circumstances which justify further delays.
 - .116 CWDs shall conduct a face-to-face interview in lieu of an interview through telephonic or other electronic means if requested by an applicant.

.2 - .3 (Continued)

Authority cited:

Sections 10553, 10554, 10604, and 18904, Welfare and Institutions

Code.

Reference:

Sections 10613, <u>11052.5</u>, 11209, 11253.5, 11265.8, 11268(a), 11280, 11323.3, 11324.8(a), 11495.1, <u>and</u> 11500(b), and 11511(a), Welfare and Institutions Code; 7 U.S.C. 2020(i), 7 CFR 273.2(j), 42 U.S.C. 616(f), 682(c)(2), (3) and (4), and 1320b-7(a)(1), 45 CFR 255.1; 45 CFR 250.40(a) and (b); 45 CFR 255.1; 45 CFR

256.1(b), and Section 301(a)(1)(A) and (B) of the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (Public Law 104-193): California's Temporary Assistance for Needy Families State Plan dated October 9, 1996 and effective November

26, 1996.

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