

DEPARTMENT OF SOCIAL SERVICES
744 P Street, Sacramento, CA 95814



July 9, 1987

ALL COUNTY INFORMATION NOTICE NO. I-62-87

SUBJECT: FOOD STAMP QUALITY CONTROL RESULTS
(APRIL 1986 - SEPTEMBER 1986)

For your information and planning purposes we are sending you Table 5E of the Food Stamp Quality Control Management Information System (QCMIS). This table summarizes Food Stamp quality control error rates for the six month period noted above, also referred to as Period 14.

Please note that the County error rates shown in the last column of the attached Table 5E are statistically meaningful only for Los Angeles and San Diego counties and the eleven counties (identified by an asterisk on the attached page) which have expanded quality control samples. Statistical validity is lacking for the other County error rates because the number of reviewed cases is small. For nonexpanded counties, some idea of relative County performance can be deduced from the error rates located in the Case Error Rate column.

A complete set of the Food Stamp QCMIS tables for your County has been sent under separate cover to your Food Stamp Corrective Action Coordinator. Your County is responsible for identifying and initiating appropriate corrective action based on the QC findings in these tables. The procedures and forms contained in the Food Stamp County Corrective Action Handbook should be used in this process.

The statewide payment error rate for Period 14 has decreased to 7.8 percent unregressed as shown in the Ineligible/Overissuance Error Rate column. This represents a 0.2 percentage point decrease over Period 13. The historical result of regression, which follows Federal rereview of the sample cases and has not yet been done, has been an increase of approximately one percentage point in the error rate.

Even though the current period shows a decrease, we are concerned because the error rates continue to remain well above the five percent Federal tolerance. We must continue to seek ways to lower these error rates. We look forward to receiving your next Food Stamp corrective action plan which is due in August 1987.

If you have any questions or desire assistance in corrective action planning, please contact your corrective action consultant at (916) 445-4458.

A handwritten signature in cursive script, reading "Linda S. McMahon".

LINDA S. McMAHON
Director

Attachment

STATE OF CALIFORNIA
DEPARTMENT OF SOCIAL SERVICES
FOOD STAMP REPORTING SYSTEM
FSR080

EXPANDED SAMPLE
ACTIVE CASES
SUMMARY OF ERROR CASES BY COUNTY

TABLE 5E
REPORTING PERIOD
04/01/86 TO 09/30/86

| COUNTY | COUNTY CASELOAD | % OF STATEWIDE CASELOAD | COMPLETED CASES IN SAMPLE | % OF COMPLETED CASES STATEWIDE | ERROR CASES | CASE ERROR RATE | % OF STATE ERRORS | TOTAL COUPON ALLOTMENT | TOTAL ERROR AMOUNT | COUNTY % ERROR RATE | INELIGIBLE/ OVERISSUED AMOUNT | INELIGIBLE/ OVERISSUED ERROR RATE |
|-----------------|--------------------|-------------------------------|---------------------------------|--------------------------------------|----------------|-----------------------|-------------------------|------------------------------|--------------------------|---------------------------|-------------------------------------|---|
| LOS ANGELES | 202,296 | 36.7 | 323 | 23.5 | 97 | 29.7 | 26.6 | 33,988 | 4,059 | 11.9 | 2,848 | 8.4 |
| SAN DIEGO | 35,331 | 6.4 | 71 | 5.5 | 18 | 25.4 | 4.9 | 5,702 | 675 | 11.8 | 1,664 | 29.2 |
| SACRAMENTO | 39,325 | 7.1 | 83 | 6.0 | 18 | 21.4 | 4.9 | 7,188 | 450 | 6.3 | 202 | 2.8 |
| ALAMEDA | 25,312 | 4.6 | 99 | 7.3 | 18 | 18.2 | 4.9 | 8,710 | 669 | 7.7 | 519 | 6.0 |
| SAN BERNARDINO | 24,696 | 4.5 | 80 | 5.8 | 27 | 33.8 | 7.4 | 7,742 | 702 | 9.1 | 466 | 6.0 |
| FRESNO | 22,148 | 4.0 | 84 | 6.1 | 10 | 11.9 | 2.7 | 7,684 | 712 | 9.3 | 522 | 6.8 |
| SAN FRANCISCO | 19,057 | 3.5 | 90 | 6.9 | 24 | 26.7 | 6.6 | 7,058 | 647 | 9.2 | 264 | 3.7 |
| SANTA CLARA | 16,920 | 3.1 | 99 | 7.3 | 24 | 24.2 | 6.6 | 8,725 | 1,063 | 12.2 | 591 | 6.8 |
| SAN JOAQUIN | 15,049 | 2.7 | 94 | 6.6 | 17 | 18.1 | 4.7 | 8,983 | 750 | 8.4 | 423 | 4.8 |
| RIVERSIDE | 14,861 | 2.7 | 83 | 6.0 | 30 | 36.1 | 7.7 | 8,121 | 690 | 8.5 | 343 | 4.2 |
| ORANGE | 13,979 | 2.5 | 84 | 6.1 | 25 | 29.8 | 6.6 | 7,602 | 888 | 11.7 | 582 | 7.6 |
| TULARE | 11,205 | 2.0 | 21 | 1.5 | 9 | 23.8 | 1.4 | 1,765 | 165 | 9.3 | 142 | 8.0 |
| CONTRA COSTA | 10,783 | 2.0 | 88 | 6.5 | 15 | 17.0 | 4.1 | 7,317 | 424 | 5.8 | 227 | 3.1 |
| KERN | 9,982 | 1.8 | 25 | 1.9 | 1 | 4.0 | 0.1 | 2,517 | 172 | 6.8 | 172 | 6.8 |
| STANISLAUS | 8,988 | 1.6 | 14 | 1.0 | 4 | 28.6 | 1.1 | 1,762 | 133 | 7.5 | 0 | 0.0 |
| VENTURA | 6,910 | 1.3 | 10 | 0.7 | 0 | 0.0 | 0.0 | 1,268 | 133 | 10.5 | 49 | 3.9 |
| MERCED | 6,460 | 1.2 | 16 | 1.0 | 2 | 12.5 | 0.3 | 1,405 | 53 | 3.8 | 53 | 3.8 |
| SHASTA | 5,300 | 1.0 | 12 | 0.9 | 3 | 25.0 | 0.3 | 807 | 156 | 19.4 | 66 | 8.2 |
| SONOMA | 4,971 | 0.9 | 10 | 0.7 | 0 | 0.0 | 0.0 | 930 | 0 | 0.0 | 153 | 16.4 |
| SOLANO | 4,737 | 0.9 | 10 | 0.7 | 0 | 0.0 | 0.0 | 980 | 0 | 0.0 | 0 | 0.0 |
| MONTEREY | 4,728 | 0.9 | 7 | 0.5 | 3 | 42.9 | 0.3 | 719 | 262 | 36.4 | 262 | 36.4 |
| BUTTE | 4,512 | 0.8 | 6 | 0.4 | 3 | 50.0 | 0.3 | 754 | 106 | 14.1 | 0 | 0.0 |
| SANTA CRUZ | 4,392 | 0.8 | 5 | 0.3 | 2 | 40.0 | 0.3 | 1,086 | 150 | 13.8 | 150 | 13.8 |
| HUMBOLT | 4,248 | 0.8 | 5 | 0.3 | 2 | 40.0 | 0.3 | 433 | 81 | 18.7 | 81 | 18.7 |
| SANTA BARBARA | 3,635 | 0.7 | 72 | 4.3 | 15 | 20.8 | 4.1 | 5,339 | 737 | 13.8 | 386 | 7.2 |
| SAN MATEO | 3,211 | 0.6 | 7 | 0.5 | 1 | 14.3 | 0.3 | 471 | 6 | 1.3 | 0 | 0.0 |
| YOLO | 3,020 | 0.6 | 5 | 0.3 | 1 | 20.0 | 0.3 | 389 | 24 | 6.2 | 24 | 6.2 |
| YUBA | 2,823 | 0.5 | 5 | 0.3 | 1 | 20.0 | 0.3 | 212 | 38 | 17.9 | 38 | 17.9 |
| KINGS | 2,813 | 0.5 | 7 | 0.5 | 3 | 42.9 | 0.3 | 232 | 397 | 42.6 | 288 | 30.9 |
| PLACER | 2,752 | 0.5 | 7 | 0.5 | 3 | 42.9 | 0.3 | 769 | 18 | 2.3 | 18 | 2.3 |
| IMPERIAL | 2,751 | 0.5 | 5 | 0.3 | 3 | 60.0 | 0.3 | 670 | 41 | 6.1 | 17 | 2.5 |
| REDDING | 2,686 | 0.5 | 5 | 0.3 | 3 | 60.0 | 0.3 | 372 | 0 | 0.0 | 0 | 0.0 |
| MADERA | 2,253 | 0.4 | 3 | 0.2 | 1 | 33.3 | 0.3 | 321 | 24 | 7.5 | 24 | 7.5 |
| MARTIN | 1,821 | 0.3 | 3 | 0.2 | 1 | 33.3 | 0.3 | 178 | 0 | 0.0 | 0 | 0.0 |
| SAN LUIS OBISPO | 1,875 | 0.3 | 3 | 0.2 | 1 | 33.3 | 0.3 | 303 | 12 | 4.0 | 26 | 8.6 |
| EL DORADO | 1,800 | 0.3 | 3 | 0.2 | 0 | 0.0 | 0.0 | 562 | 0 | 0.0 | 0 | 0.0 |
| SUTTER | 1,773 | 0.3 | 3 | 0.2 | 1 | 33.3 | 0.3 | 499 | 86 | 17.2 | 86 | 17.2 |
| LAKE | 1,709 | 0.3 | 3 | 0.2 | 1 | 33.3 | 0.3 | 220 | 61 | 27.7 | 61 | 27.7 |
| NEVADA | 1,524 | 0.3 | 3 | 0.2 | 0 | 0.0 | 0.0 | 170 | 0 | 0.0 | 0 | 0.0 |
| TEHAMA | 1,510 | 0.3 | 3 | 0.2 | 0 | 0.0 | 0.0 | 303 | 0 | 0.0 | 0 | 0.0 |
| SISKIYOU | 1,433 | 0.3 | 4 | 0.2 | 0 | 0.0 | 0.0 | 263 | 50 | 19.0 | 50 | 19.0 |
| NAPA | 1,355 | 0.2 | 1 | 0.1 | 0 | 0.0 | 0.0 | 185 | 15 | 8.1 | 15 | 8.1 |
| TUOLUMNE | 1,043 | 0.2 | 0 | 0.0 | 0 | 0.0 | 0.0 | 55 | 0 | 0.0 | 0 | 0.0 |
| DEL NORTE | 987 | 0.2 | 0 | 0.0 | 0 | 0.0 | 0.0 | 0 | 0 | 0.0 | 0 | 0.0 |
| LASSEN | 753 | 0.1 | 2 | 0.1 | 0 | 0.0 | 0.0 | 161 | 0 | 0.0 | 0 | 0.0 |
| CALAVERAS | 735 | 0.1 | 1 | 0.1 | 0 | 0.0 | 0.0 | 224 | 0 | 0.0 | 0 | 0.0 |
| SAN BENITO | 625 | 0.1 | 1 | 0.1 | 0 | 0.0 | 0.0 | 76 | 0 | 0.0 | 0 | 0.0 |
| GLENN | 547 | 0.1 | 0 | 0.0 | 1 | 100.0 | 0.3 | 779 | 7 | 0.9 | 0 | 0.0 |
| INYO | 441 | 0.1 | 2 | 0.1 | 0 | 0.0 | 0.0 | 168 | 0 | 0.0 | 0 | 0.0 |
| MARIPOSA | 430 | 0.1 | 1 | 0.1 | 0 | 0.0 | 0.0 | 10 | 0 | 0.0 | 0 | 0.0 |
| TRINITY | 422 | 0.1 | 1 | 0.1 | 0 | 0.0 | 0.0 | 194 | 27 | 13.9 | 0 | 0.0 |
| COLUSA | 406 | 0.1 | 0 | 0.0 | 0 | 0.0 | 0.0 | 0 | 0 | 0.0 | 0 | 0.0 |
| MODOC | 389 | 0.1 | 4 | 0.2 | 2 | 50.0 | 0.5 | 292 | 18 | 6.2 | 12 | 4.1 |
| PLUMAS | 389 | 0.1 | 0 | 0.0 | 0 | 0.0 | 0.0 | 0 | 0 | 0.0 | 0 | 0.0 |
| AMADOR | 356 | 0.1 | 1 | 0.1 | 0 | 0.0 | 0.0 | 0 | 0 | 0.0 | 0 | 0.0 |
| HONO | 84 | 0.0 | 1 | 0.1 | 0 | 0.0 | 0.0 | 119 | 0 | 0.0 | 0 | 0.0 |
| SIERRA | 79 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0.0 | 0 | 0 | 0.0 | 0 | 0.0 |
| ALPINE | 31 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0.0 | 0 | 0 | 0.0 | 0 | 0.0 |

* Expanded sample

STATEWIDE ERROR RATE - FEDERAL SAMPLE

7.8