

**DEPARTMENT OF SOCIAL SERVICES**

744 P Street, MS 15-70, Sacramento, CA 95814



June 15, 2005

ALL-COUNTY INFORMATION NOTICE NO. I-31-05

TO: ALL COUNTY WELFARE DIRECTORS  
ALL CIVIL RIGHTS COORDINATORS**SUBJECT:** PUBLICATION 86, "EVERYONE IS  
DIFFERENT, BUT EQUAL UNDER THE LAW"Reason For This Transmittal

- State Law Change
- Federal Law or Regulation Change
- Court Order or Settlement Agreement
- Clarification Requested by One or More Counties
- Initiated by CDSS

The purpose of this letter is to announce the redesign of the California Department of Social Services' (CDSS) poster Publication 86 (Pub 86), "Everyone is Different, but Equal under the Law," that displays required information on nondiscrimination policies. This updated Pub 86 is formatted in the following 13 languages: English, Spanish, Farsi, Chinese, Armenian, Lao, Vietnamese, Russian, Hmong, Tagalog, Cambodian, Arabic, and Korean. It is the counties' responsibility to replace all older versions of the Pub 86 with this newer version dated January 2005.

Counties have the responsibility to take appropriate steps to inform all applicants, recipients, community organizations, and other interested persons, including those whose primary language is other than English, of nondiscrimination policies (Manual of Policies and Procedures, Division 21-107.1). The Pub 86 has been developed by CDSS to assist counties with this responsibility. Specific requirements regarding posters can be found in Section 21-107.21, Posters:

- .211 Posters on nondiscrimination provided by CDSS shall be prominently displayed in all waiting rooms and reception areas. The county welfare department (CWD) shall place on the posters the name, office telephone number, and office address of the person(s) in the CWD who is responsible for processing discrimination complaints. Posters dealing specifically with nondiscrimination in the Food Stamp Program shall be prominently posted in all certification and issuances offices.

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We would like to thank the counties for their patience since this new poster has taken some time to design and we have not been able to deliver the Pub 86 immediately upon your request. Several months ago a survey was submitted to the counties regarding your anticipated usage of civil rights publications. Those counties that responded will be receiving their requested number of posters. Counties that did not respond will also receive a small number of posters. Additional posters may be ordered from the CDSS warehouse by telephone at (916) 371-1974, fax at (916) 371-3518, or by written request addressed to the California Department of Social Services Warehouse, P.O. Box 980788, West Sacramento, California 95798-0788.

If you have any questions regarding this letter, you may contact Civil Rights Bureau Program Consultants Penny Walker or Linda Estelle at (916) 654-2107, or toll free at 1-866-741-6241.

Sincerely,

JEANNE RODRIGUEZ  
Deputy Director  
Human Rights and Community Services Division