REPORT OF ELECTRONIC THEFT OF CASH AID

Instructions: Complete this form and return it to your eligibility worker.

RECIPIENT INFORMATION			
FIRST NAME	LAST NAME		EBT CARD NUMBER
STREET/P.O. BOX			
CITY		STATE	ZIP CODE
PHONE NUMBER	EMAIL		
I believe my cash aid benefits were	e stolen on or about	, DATE, IF KNOWN	at
for \$			
I believe I know who stole my bene If Yes, please write below the name			person(s):
I have had my EBT card with me a I gave my personal identification no If Yes, please write below the name person/people you gave your PIN	umber (PIN) or EBT e(s), address and pl	card number to so none number of the	
I last used my EBT card on	at		LOCATION
for \$			
I filed a police report on	DATE •	I reported \$	was stolen.
Police Report #			
Name of Police Department:			

If you have any additional information or details, please	e provide below:	
I declare under penalty of perjury under the laws or California that the information I have given on the best of my knowledge. I understand that if I, on prinformation that I know to be true, and I get cash aid for repayment, I can be disqualified from getting or prosecuted.	iis form is true, correct urpose, give wrong inf that I am not eligible fo	, and complete, to the ormation or leave out or, I will be responsible
SIGNATURE OF RECIPIENT	DA	TE
SIGNATURE OF CARDHOLDER (IF DIFFERENT FROM RECIPIENT)	DA	TE
COUNTY USE	ONLY	
CASE NAME:	CASE NUMBER:	
WORKER:	DATE AFFIDAVIT RECEIV	ED:

INSTRUCTIONS TO REPORT ELECTRONIC THEFT OF CASH AID

If you think you are a victim of electronic theft of your Electronic Benefits Transfer (EBT) cash aid benefits, call the toll-free California EBT Customer Service number.

⇒ EBT Customer Service is open 24 hours a day, 7 days a week: 877-328-9677

You may get your EBT cash aid benefits replaced if:

- You called the California EBT Customer Service Helpline and reported your lost cash benefits to an EBT Customer Service Representative.
- You had your EBT card with you when cash aid benefits were taken from your EBT account.
- You file a police report about your stolen cash aid benefits.
- You fill out a Report of Electronic Theft of Cash Aid form and give it to your county worker.
- Write the police report number on the Report of Electronic Theft of Cash Aid form.

Instructions for filing a police report:

- Contact your local city or county police department. DO NOT CALL 911. Look for a non-emergency phone number for the police department.
- Most of the time a police report can be filed by phone, in person, or on the police department's website. Check your local police department for more information.
- A police report file number will be provided to you. Keep a copy of this number and write it on the Report of Electronic Theft of Cash Aid form.

EBT cash aid benefits **cannot** be replaced if:

 Your EBT card has been lost or stolen and/or you gave your Personal Identification Number (PIN) and/or your EBT card number to anyone.

Please call your county worker or go to your county office if you have questions or need help filling out the Report of Electronic Theft of Cash Aid form.

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