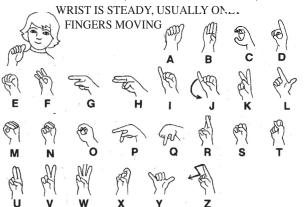
MANUAL ALPHABET

WHEN SPELLING, ARM IS IN NEAR CHEST, WRIST IS STEADY, USUALLY ON. ..



STATE OF CALIFORNIA

HEALTH AND HUMAN

SERVICES AGENCY

DEPARTMENT OF

SOCIAL SERVICES



PUB 179A (4/15)

COMMUNICATION SUGGESTIONS

It is hoped this card will alleviate some communication problems between law officials and deaf people. Deaf people 1) have not responded correctly to police because they could not be lipread, 2) have reached for paper/pencil and were assumed to be reaching for weapons, 3) have not heeded police warnings because they could not hear them.

Although the speech of deaf people sounds different from that of hearing people, there is no direct cause-effect relationship between deafness and inability to speak. The terms "deaf-mute" and "deaf and dumb" are incorrect and are considered insults by the deaf.

Messages need not include signs for all words in English sentences. For example, the words in parentheses may be understood by context, natural body movement, etc. "(Were any) people hurt? I need (some) paper (and a) pencil." Many sentences can be made from the signs on this card; e.g., "Please show me your registration card."

When asking questions, lean forward, use a questioning expression, and hold the last sign. Use natural gestures, e.g., headshakes for agreement and negation.

In the sign illustrations, dotted hands show starting positions. Use the manual alphabet to fingerspell names and other key words for which you have no sign. Be sure to speak when signing; lipreading and use of residual hearing help. It is easier to sign than to understand signs, so be patient. Also, since speaking is easier than lipreading, deaf people can often speak understandably, but cannot understand others without signs or writing.

LOCAL INTERPRETERS AND SERVICES

SOUTHERN CALIFORNIA:

(714) 826-9793 Voice Cypress: Los Angeles: (323) 478-8000 Voice Riverside: (951) 275-5000 Voice San Diego: (619) 398-2441 Voice Ventura: (805) 644-6322 Voice

CENTRAL CALIFORNIA:

(559) 225-3323 Voice Fresno: Merced: (209) 230-9910 Voice Salinas: (831) 753-6540 Voice

NORTHERN CALIFORNIA:

Sacramento: (916) 349-7500 Voice Stockton (209) 474-3088 Voice

BAY AREA AND NORTHERN CALIFORNIA:

San Leandro: (510) 343-6670 Voice

A MANUAL COMMUNICATION GUIDE FOR FIELD OFFICERS

Originated by Frank Caccamise/Carolyn Norris

California Department of Social Services Office of Deaf Access

DEAF ACCESS PROGRAM

744 P Street, MS 8-16-91, Sacramento, CA 95814 (916) 653-8320 (Voice) (916) 653-7651 (TTY) www.cdss.ca.gov/cdssweb/PG145.htm

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