

## **COLLABORATION WITH PUBLIC AND PRIVATE AGENCIES TO PROVIDE TRAINING AND SUPPORTIVE SERVICES**

### **Describe how the county will coordinate Welfare-to-work activities with the local Private Industry Councils (PICs) or alternate administrative entities designed by the Governor to administer local matching funds provided to the county welfare department for welfare-to-work activities.**

To maximize the effective use of resources and to create a more cohesive, comprehensive, accountable, and customer-focused Welfare-to-Work delivery system in Los Angeles County, the eight Service Delivery Areas (SDAs), under the leadership of their PICs, formed the Los Angeles Regional Welfare-to-Work Collaborative. Participants include DPSS and a business representative from the Welfare-to-Work Leadership Group. The Collaborative developed a joint Welfare-to-Work Grant Program Local Plan which was approved for implementation by the State.

The Collaborative meets at least once a month and now has been expanded to include the first and second round Department of Labor Competitive Grantees, the Governor's 15% Discretionary Grantees, the State of California Employment Development Department (EDD) Job Training Partnership Division, and a representative from the U.S. Department of Labor.

The purpose of the meetings is to discuss the best approaches and options for implementation of the Welfare-to-Work Grant Program in Los Angeles County such as the procedure DPSS has developed for identifying and referring eligible participants to the SDAs and competitive grantees.

Coordination efforts have led to the creation of a county-wide referral process between DPSS, the SDAs, and the competitive grantees. Other coordination efforts include:

- Development of instructions releasing new policy and procedures for referring participants,
- Program design,
- Dual case management,
- Joint staff training,
- Development of common automated intake and case management systems, and
- Joint job development and job creation activities.

Collaboration between DPSS, PICs and competitive Grantees has occurred in development of new recruitment methods, which include:

- Collocation of SDA staff at DPSS GAIN regions to discuss post-employment services with participants,
- SDA recruitment presentations at Job Club sites,

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- Collocation of DPSS staff at SDA sites to help facilitate the referral process,
- SDA presentations at Post-Employment services orientation in DPSS/ GAIN offices,
- The possibility of SDAs conducting vocational assessments, and
- Development of paid work experience slots at SDA sites for participants assigned to community service

The collaborative effort continues to be enhanced through monthly meetings with the PICs and quarterly meetings with the competitive grantees.