

ASSEMBLY BILL (AB) 74 COUNTY WELFARE DEPARTMENT FAMILY STABILIZATION (FS) PLAN

COUNTY WELFARE DEPARTMENT (CWD): Fresno County Department of Social Services	DATE: 6/8/14
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CWD CONTACT INFORMATION

NAME/POSITION:

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Please describe how your CWD plans to utilize funds allocated for the FS Program and include responses to the following nine categories. There is an additional text box to enter other information about your FS program if needed. The text boxes will accept up to 1,000 characters of text. If more space is needed you may also submit attachments to accommodate the additional information. You may also attach any materials that address each of the areas below if the materials can be converted to a pdf format for posting to the CDSS website (i.e. not scanned copies).

Please indicate the date your CWD will begin offering an FS program:

Fresno County is planning on utilizing the data we gather from our use of the Online Work Readiness Assessment tool to identify the services needed by our clients in implementing our program later this year. Our primary focus will be on serving victims of Domestic Violence and providing services to address the impact of domestic violence on our clients and their families. We anticipate providing mental health and substance abuse counseling as well as some type of housing or relocation service.

What types of services will be provided under the FS program?

- Homelessness
- Mental Health
- Substance Abuse
- Domestic Violence
- Other, please list _____

How will clients be informed of the FS program?

Information will be incorporated into the WTW Orientation process and the Assessment process. Case Managers will share information during their discussions with clients when barriers are identified such as clients are missing their appointments, facing non-compliance, etc.

How will clients be able to request participation in the FS program?

Clients will be able to ask any Job Specialist about the program once they are verbally informed of the program during the orientation process and given information.

How will the county determine which clients will be selected for the FS program?

Selection will be based upon the program developed and availability of funding. Fresno County will be focused on addressing Domestic Violence and the supports needed for the client to address the barriers. For example, some clients and families may need some mental health services, others may need housing assistance.

How will the county notify the clients that are participating in the FS program?

Job Specialists will utilize various avenues to contact participants in Family Stabilization such as but not limited to phone calls, in person contact or by mail.

How often will county staff contact FS families?

We currently anticipate weekly contact. But the frequency will be dependent upon needs of family.

How will FS Intensive Case Management differ from general Case Management?

More frequent contacts, provision of services with more of a family centered focus.

What types of partnerships will you develop for your FS Program? (i.e. Community based organizations, non-profits, etc.)

We will work with our Community Based Organizations and non-profit organizations to identify available services and will look to some to provide needed services.

What strategies will you use to link clients with these providers?

Create a referral system using a warm hand-off philosophy where the case manager is in contact and discussion with provider and client/family on a regular and frequent basis.

What strategies does your CWD have to transition clients to WTW?

Ensure the client's FS plan is created in conjunction with the client, works with the client to set reasonable goals, and monitor progress towards meeting the goals of the client/family. Ensure the case manager maintains frequent contact with the client, family, providers to follow up on progress.

How does the FS program compliment or enhance your current services?

It gives our Department the opportunity to enhance our ability to address barriers with our clients. The focus will shift from the impact of the barrier on the client alone to the impact on the family and will allow us to offer additional services.

Please include any other components of your FS program not covered above:

Please fill out this form electronically and submit to FSProgram@dss.ca.gov

Note: CWDs must submit their plans no later than 30 days after implementation of their FS Programs. CDSS may request subsequent submittals of AB 74 FS Plans from CWDs depending on the needs of the program.
