Sprint 33 includes updates to Authorized Representative contacts, document notifications for ALJs, new decision cover pages for accessibility, and various bug fixes and usability improvements.

New Functionality
- Authorized Representative contacts have been updated. The “AR Organization Group” field on the Appeal tab no longer is needed to grant AR users access to appeals. [Quick Guide]
  - Professional AR Organization - allows staff to select the organization and specific representative from drop-down menus. These AR users have ACMS accounts and will gain access to the appeal when assigned here. If an organization is not listed, use the “Other AR Organization” option.
  - Other AR Organization - allows staff to type in an organization and contact name.
  - Other Individual - for ARs who do not belong to an organization (e.g. family member/friend).
- Authorized Representatives belonging to an agency/organization will now have their organization name included on decision cover pages when identified as attendees.
- Authorized Representative(s) will display in the Claimant Info section of the banner with name, organization (if applicable), hearing phone number, extension.

Usability/Performance Improvements
- Hearing phone number extensions are now displayed when ALJ clicks on the Attendees icon from the hearing page.
- “Assign Hearing Representative” task will now generate for responsible agency as soon as appeal is created.
- “Cases Without Hearing Rep” queue now includes a column for claimant language.
- “Assigned Judge” column added to scheduling views. When hearing transitions to “Scheduled” status, the assigned ALJ from the appeal will be auto-assigned to the hearing object.
- “Signature Date” column removed on Task tab (redundant information with Created Date).
- Rehearing Determination tasks can now be saved without choosing an action, allowing assigned user and task note updates to be made.
- Postponement Request tasks can now have scheduling requirements added right away, instead of only when a “grant postponement” action is selected.
- Selecting a Decision Authority Signature on an alternate decision determines text displayed under signature on cover page (for director of CDSS/DHCS/Covered CA).
- When an RFA hearing and pre-hearing are scheduled, only the scheduling letter that immediately appears will generate. The evening batch job will no longer create a redundant “hearing scheduled” letter.
- Assignments of tasks or hearings to users from queues are now captured in the Activity tab.

Changes to Notifications
- The assigned ALJ on an appeal will receive automatic email notifications for any document that is uploaded to the assigned appeal until it is in Closed status. [Outlook Rule Quick Guide]
- Authorized Representative contacts with Email contact method preference will receive an automated email when assigned to a case.
- The Notifications listing will now show the full USPS address to which a document was mailed - previously only zip code was logged. To view the full address, click the notification entry on the tab.
- Decision cover pages have been reformatted to meet accessibility requirements.
- Video hearing scheduling letter updated to include continuance reason for continued hearings.
Bug Fixes in this Release

- The “Review Proposed Decision”, “Review Decision (Internal)”, and “Review Decision (External)” tasks were being automatically closed in the evening batch job when the appeal was closed. This caused problems for corrected decisions, which may still need to be reviewed and released on a closed appeal. This has been corrected.
- When selecting “Release as Alternate” on a decision in Program Review status, the correct file attachment field now displays.
- If an appeal was withdrawn, then reopened and withdrawn again, a new withdrawal letter will now generate.
- When creating a contact or claimant and selecting Yes/No on the USPS address validation pop-up, multiple clicks will no longer allow creation of multiple contacts/claimants.
- Updated the Appeal -> Programs field used in Advanced Searches to fix bug with issue removal causing incorrect display.
- Fixed bug causing “I do not live in California” to appear as a responsible agency option on the public intake form.