

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814



July 8, 1987

ALL COUNTY INFORMATION NOTICE No. 1-60-87

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: AFDC and Food Stamp Error Rates

As part of a statewide effort to increase awareness of individual county error rates, I am sending you the findings for the April to September 1986 review period for the Food Stamp and AFDC programs. While many counties are achieving good results in AFDC, I am concerned about the Food Stamp program performance and the counties that remain over 3.0 percent in AFDC. Federal regulations require states to maintain error rates at or below 5.0 percent for Food Stamps and 3.0 percent error rate for AFDC. If we do not perform within these standards, we are currently subject to fiscal sanctions.

Several counties consistently achieve low error rates. These counties do a commendable job of identifying problem areas and instituting effective corrective action to avoid the recurrence of errors. However, the reality of the current situation is this: all counties must achieve low error rates. More work is needed, especially in the Food Stamp program.

I recognize that the Food Stamp error rates may be less precise than AFDC error rates, due to the smaller sample size. However, the figures are reasonable indicators of relative performance, and counties which are consistently above tolerance can conclude that additional efforts are needed to improve their overall performance level.

My staff is available to assist you in identifying problems and developing corrective actions. I urge you to use this resource, as well as to look to each other for ideas and encouragement. Welfare administration is truly a partnership endeavor and we must work together to achieve our error reduction goals.

If you have any questions, please contact your Corrective Action Bureau Consultant at (916) 445-4458.

A handwritten signature in cursive script, reading "Linda S. McMahon", is positioned above the typed name.

LINDA S. McMAHON
Director

Attachments

cc: CWDA

AFDC Quality Control Error Rates*
April-September 1986 Review Period

San Bernardino	5.5
Tulare	5.2
Fresno	4.7
Monterey	4.7
Los Angeles	4.4
Santa Barbara	4.2
Imperial	3.6
Orange	3.4
Sonoma	3.2
El Dorado	3.1
San Diego	3.0
San Francisco	2.9
Alameda	2.8
San Luis Obispo	2.8
Merced	2.7
Stanislaus	2.6
Solano	2.4
Yolo	2.3
Santa Clara	2.2
Ventura	2.2
Yuba	2.0
Madera	1.9
Mendocino	1.9
Contra Costa	1.8
San Joaquin	1.7
Butte	1.5
Sacramento	1.5
San Mateo	1.3
Humboldt	1.2
Shasta	1.1
Santa Cruz	1.0
Riverside	0.8
Placer	0.4
Kings	0.3
Kern	0.2
Sutter	0.0

*All error rates, except Los Angeles, are original county findings from the State required sample of cases. The Los Angeles error rate is from the Federal sample.

Food Stamp Quality Control Error Rates*
April-September 1986 Review Period

San Francisco	10.8
Los Angeles	8.4
Orange	7.7
Santa Barbara	7.2
Fresno	6.8
Santa Clara	6.8
Alameda	6.0
San Bernardino	6.0
San Joaquin	4.8
Riverside	4.2
Sacramento	4.1
Contra Costa	3.1
San Diego	2.9

*Los Angeles and San Diego rates are from Federal sample cases.
All others are from the combination of Federal sample and
expanded sample cases.