SNAP COLA and ARRA Sunset For Clients from Retailers Recipient Focused Final as of August 23, 2013

Why did my SNAP benefits change?

Your benefits may have changed for two reasons. On October 1, your benefits may have gone up a little bit due to changes in the costs of living. On November 1, your benefits went down due to the end of the extra benefits provided by a law called the American Recovery and Reinvestment Act of 2009 (ARRA), sometimes called the stimulus.

How do I check the balance for my SNAP benefits?

Different States offer different ways to check your balance. However, a couple of easy ways are:

- Check the SNAP balance on your last grocery receipt.
- If your State provides information for your SNAP account on-line, sign in and check your balance on-line.
- Call the toll-free number on the back of your EBT card.

***This piece can be customized by tense (before, during, or after the changes) in the first question and to be State specific in the second.